Boots - Edinburgh

Beauty Supply Store In Edinburgh



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Beauty Supply Store In Edinburgh

Boots - Edinburgh

Exploring Boots: Your Ultimate Beauty Supply Store in Edinburgh

If you're in Edinburgh and on the lookout for a reliable **beauty supply store**, look no further than Boots located at Craigleith. This store offers a variety of products ranging from cosmetics to health supplies, but it's important to be aware of the experiences shared by previous customers.

In-Store Shopping and Accessibility Features

Boots is designed for convenience, featuring a **wheelchair-accessible entrance** and ample parking space, including a **wheelchair-accessible car park**. When you step inside, you will find a clean, well-organized store, although some customers have expressed concerns regarding accessibility during peak hours.

Payment Options Available

The store supports multiple **payment options**, including **credit cards**, **debit cards**, and **NFC mobile payments**. This versatility ensures that you can make your purchases with ease. However, it is worth noting that some customers have faced issues with service at the checkout, which can sometimes lead to long wait times.

In-Store Pick-Up and Quick Visits

For those who prefer quick shopping trips, Boots offers an **in-store pick-up** option for online orders. While this can save time, customers have reported frustrations with inaccurate notifications, leading to wasted trips. A few individuals found themselves waiting longer than expected to collect their prescriptions, emphasizing the need for improved queue management.

Customer Service Experience

Unfortunately, feedback about customer service has been mixed. While some staff members have been noted for their helpfulness, others have been described as rude or dismissive. For instance, a recent review mentioned a particularly unpleasant encounter where a member of staff was short-tempered when addressing a customer's inquiry.

Pharmacy Services and Wait Times

The pharmacy within Boots is often busy, and customers have reported long wait times, sometimes exceeding 30 minutes just to collect prescriptions. Several reviews highlight that despite the presence of multiple staff members, service efficiency remains a significant concern.

Accessibility Amenities

Boots provides various amenities that cater to its customers' needs, including a **wheelchair-accessible toilet**. However, there have been complaints about the hygiene and upkeep of these facilities, indicating a potential area for improvement.

Delivery Services and Future Improvements

While Boots offers **delivery** services, feedback suggests a need for more reliable communication regarding order status. Customers have expressed frustration over missing notifications about ready prescriptions or products.

Conclusion

In summary, Boots at Craigleith offers a vast selection of beauty and health products, complemented by convenient payment options and accessibility features. However, the store must address ongoing concerns regarding customer service and wait times to enhance the shopping experience. Whether you are planning a quick visit or stopping by for an extensive shopping trip, being mindful of these aspects can help mitigate any potential challenges.

You can find us in

Craigleith Shopping Park, 24 S Groathill Ave, EH4 2LN Edinburgh, - United Kingdom (GB)

The contact line of the respective **Beauty supply store** is <u>+441313326114</u> And if you want to send a WhatsApp, you can do so at<u>+441313326114</u>

We are available at these times:

Day Hours
Monday
10?AM-6?PM
Tuesday
9?AM-8?PM
Wednesday
9?AM-8?PM
Thursday
9?AM-8?PM
Eriday
9?AM-8?PM
Saturday
9?AM-8?PM
Sunday
9?AM-6?PM

The website is **Boots**

In case you want to modify any data that you feel is incorrect related to this portal, we ask send us a message and we will correct it quickly. Thanks beforehand thank you very much.





Boots edinburgh

Tags

In-store pick-up, NFC mobile payments, Debit cards, Delivery, In-store shopping, Planning, Accessibility, Payments, Wheelchair-accessible toilet, Quick visit, Wheelchair-accessible entrance, Wheelchair-accessible car park, Credit cards, Service options

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