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Blackridge Pharmacy - Bathgate

Pharmacy In Bathgate



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Pharmacy In Bathgate

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Exploring Blackridge Pharmacy: A Community Cornerstone

Blackridge Pharmacy, located in the heart of Bathgate, serves as an essential resource for local residents. This pharmacy has been part of the community for years, providing various services and support to those in need.

NFC Mobile Payments and Payment Options

One significant concern among customers is the lack of modern payment options. As highlighted by several reviews, ****NFC mobile payments**** and debit cards are not accepted at this location. Customers expressed frustration,

particularly during the pandemic when cash handling posed health risks. The introduction of credit cards and digital payment solutions would enhance the convenience and safety for patrons making quick visits.

Service Options and Customer Experience

The feedback on service at Blackridge Pharmacy is mixed. While some describe the ****staff as friendly and helpful****, others have noted a lack of engagement. It's vital for pharmacies to maintain a welcoming atmosphere. A simple greeting can significantly impact customer experience. Enhancing service options may also involve training staff to ensure that they actively assist customers, which could greatly improve perceptions and satisfaction.

Delivery and Prescription Planning

For many patients, particularly the elderly, reliable ****delivery services**** or timely access to prescriptions are crucial. Reviews indicate that medication is often not ready when needed, creating stress for individuals reliant on these services. Implementing a streamlined ****planning process**** could help ensure that prescriptions are prepared in advance, minimizing wait times and enhancing overall patient care.

Pricing and Product Availability

Another common theme in customer feedback is the pricing and stock availability. Some users believe that prices are ****overpriced****, especially when compared to other pharmacies. Ensuring competitive pricing while improving stock levels for commonly prescribed medications might be a way to retain loyal customers while attracting new ones.

A Fresh Start for Blackridge Pharmacy

Recently refurbished, the pharmacy aims to provide a better shopping experience for its visitors. However, despite the upgrades, maintaining a consistently stocked inventory remains critical. Customers expect to find what they need without excessive delays. In conclusion, while Blackridge Pharmacy holds a place of importance in the community, addressing payment options, service quality, product availability, and ensuring effective communication with customers would enhance its reputation and reliability. As the pharmacy continues to evolve, it has the potential to become an even more integral part of Blackridge's healthcare landscape.

Our establishment is located at

22 Main St, EH48 3SA Bathgate, - United Kingdom (GB)

The contact phone of said **Pharmacy** is +441501751175

And if you want to send a WhatsApp, you can do so at +441501751175

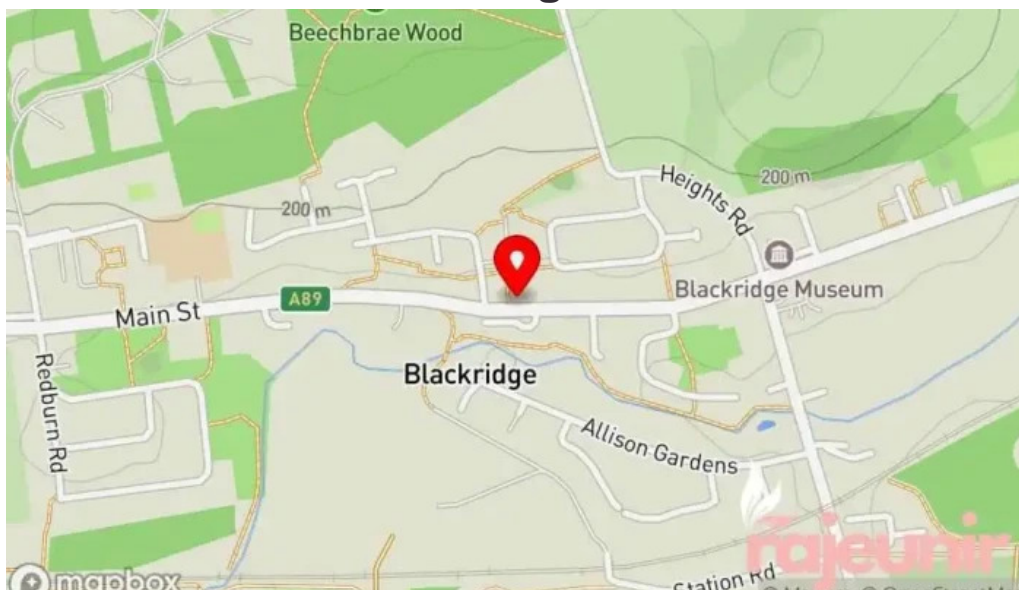
You can visit us at the following hours:

Day Hours
Monday
9?AM–6?PM
Tuesday
9?AM–6?PM
Wednesday
9?AM–6?PM
Thursday
9?AM–1?PM
Friday
Closed
Saturday
9?AM–6?PM
Sunday
9?AM–6?PM

The website is [Blackridge Pharmacy](#)

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Images



Blackridge pharmacy map



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