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## Rowlands Pharmacy Broxburn - Broxburn

Pharmacy In Broxburn

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*Pharmacy In Broxburn*

*Rowlands Pharmacy Broxburn - Broxburn*

### Welcome to Rowlands Pharmacy: A Community Hub in Broxburn

Rowlands Pharmacy, located in Broxburn, is more than just a place to pick up your prescriptions; it serves as a **\*\*Transgender safe space\*\*** and an **\*\*LGBTQ+ friendly\*\*** establishment that aims to provide a welcoming environment for everyone. The pharmacy understands the importance of inclusivity and strives to foster a supportive atmosphere for all members of the community.

### Service Options and Accessibility

At Rowlands Pharmacy, you can enjoy a variety of **\*\*service options\*\***

designed to meet your needs. Whether you prefer **\*\*in-store shopping\*\*** or **\*\*in-store pick-up\*\***, the pharmacy makes it easy for you to access your medications. Customers appreciate the **\*\*wheelchair-accessible entrance\*\*** and **\*\*wheelchair-accessible car park\*\***, ensuring that everyone can have safe and easy access to their services. However, some reviews indicate that while the staff is helpful and friendly, the pharmacy struggles with being adequately resourced. Despite having more staff than before, some customers have expressed concerns about long wait times and organizational issues. For those using **\*\*NFC mobile payments\*\***, debit cards, and credit cards, it's essential to be patient as the pharmacy navigates these challenges.

## **The Crowded Experience**

As noted by many customers, there always seems to be a considerable **\*\*crowd\*\*** at Rowlands Pharmacy. While this indicates a strong demand for their services, it often leads to longer waiting times. One customer mentioned that even after placing a repeat prescription order, they faced delays that required multiple visits to secure their medications. Many have pointed out that despite the chaotic atmosphere, the staff works diligently to assist everyone. Reviewers have highlighted the importance of patience, noting that workers are doing their best under pressure.

## **Customer Feedback: The Good and the Bad**

While Rowlands Pharmacy has its strengths, feedback from customers reveals both positives and negatives. On one hand, several customers praised the staff for their hard work, especially during busy periods. They appreciate the effort to help get medications ready as quickly as possible, particularly during challenging times like the COVID-19 pandemic. On the other hand, numerous complaints have surfaced regarding **\*\*GDPR\*\*** compliance, with some customers feeling uncomfortable due to sensitive information being shouted across the pharmacy. Delays in filling prescriptions have also frustrated patrons, leading to dissatisfaction with the service. While one could argue that every pharmacy faces busy days, consistency in service seems to be a recurring issue.

## **Staying Connected and Getting Support**

For those who require timely assistance or need to address any issues with their prescriptions, it's recommended to call ahead. However, many have experienced difficulties reaching the pharmacy by phone due to it being switched off, which adds to their frustrations. In summary, Rowlands Pharmacy in Broxburn serves as a vital community resource, offering both medications and support in a friendly environment. While challenges remain, including staffing and wait times, the commitment to customer care and accessibility is evident. By recognizing these issues, Rowlands Pharmacy aims to improve the

experience for everyone within the community.

### **We are established at**

Partnership Centre, 189a W Main St, EH52 5LH Broxburn, - United Kingdom (GB)

The phone of the mentioned **Pharmacy** is +441506771757

And if you want to send a WhatsApp, you can do so at +441506771757

### **Our opening hours are:**

Day Hours  
Monday

8:30?AM–6?PM

Tuesday

8:30?AM–6?PM

Wednesday

8:30?AM–6?PM

Thursday

8:30?AM–12:30?PM

Friday  
Closed

Saturday

8:30?AM–6?PM

Sunday

8:30?AM–6?PM

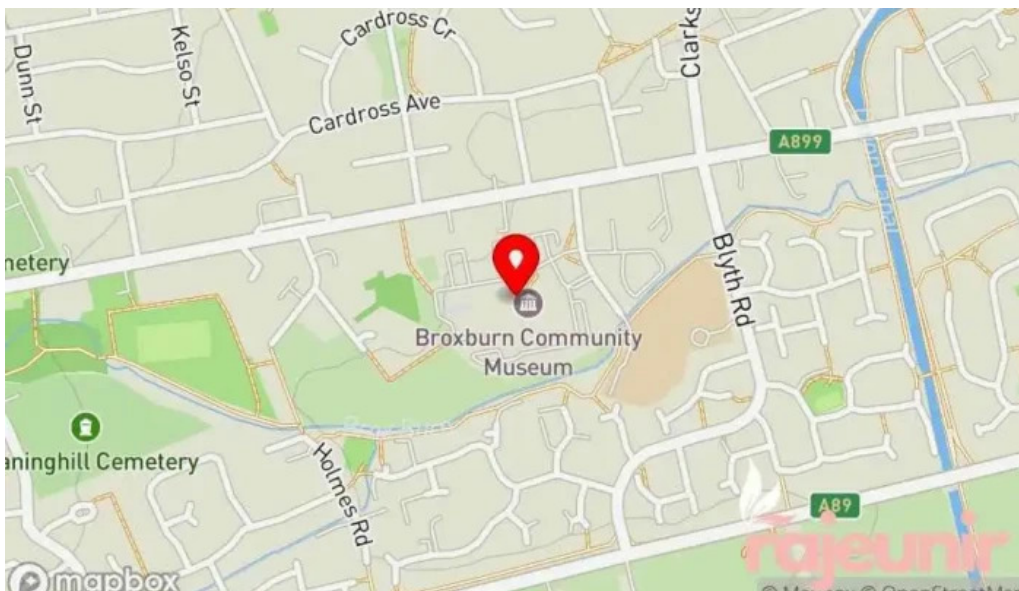
The website is Rowlands Pharmacy Broxburn

If you wish to alter any element that you feel is incorrect regarding this web, we kindly request deliver a message so we can we will correct it as soon as possible. Thanks beforehand we appreciate it.

## **Images**



*Rowlands pharmacy broxburn street view 360deg*



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## Tags

*Payments, In-store pick-up, LGBTQ+ friendly, Wheelchair-accessible car park, Service options, Delivery, Debit cards, Wheelchair-accessible entrance, Transgender safe space, In-store shopping, Accessibility, Crowd, Credit cards, NFC mobile payments*

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