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## Boots Pharmacy - Castle Douglas

Pharmacy In Castle Douglas



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*Pharmacy In Castle Douglas*

*Boots Pharmacy - Castle Douglas*

### Exploring Boots Pharmacy in Castle Douglas

Boots Pharmacy in Castle Douglas offers a range of services designed to meet the needs of its customers. The pharmacy has been noted for its accessibility features and convenient options for in-store shopping, although there are mixed experiences reported by customers.

### NFC Mobile Payments and Service Options

For those looking to make quick visit transactions, **NFC mobile payments** provide a seamless way to pay without the hassle of cash. Additionally, customers can take advantage of various **service options** available at the pharmacy.

## **Accessibility Features**

Accessibility is a priority at Boots Pharmacy. The pharmacy features a **wheelchair-accessible car park** and a **wheelchair-accessible entrance**, ensuring that all customers can access the services they need. This attention to **accessibility** showcases Boots' commitment to serving the community.

## **In-Store Pick-Up and Planning**

Customers benefit from the **in-store pick-up** service that allows them to collect prescriptions or health products efficiently. However, some have experienced challenges with planning their visits, leading to frustration over missing medications. It's crucial to communicate any specific needs when placing an order to ensure items are ready for collection.

## **Customer Experience and Feedback**

While many customers appreciate the clean and bright environment of the store, there are ongoing concerns regarding customer service. Some reviews highlight long wait times with staff members busy stocking shelves instead of assisting waiting customers. A particular instance noted that despite having several staff members present, it took longer than expected to complete a simple request, highlighting a need for better customer service efficiency.

## **Payments and Prescription Issues**

Payment methods at Boots include **credit cards**, catering to a variety of preferences. However, there have been reports of prescription mix-ups and missed items, which can leave customers feeling disappointed. Ensuring effective communication with the pharmacy team is essential to minimize these occurrences.

## **Conclusion**

Overall, Boots Pharmacy in Castle Douglas has its strengths in accessibility and product selection but faces challenges in customer service speed and accuracy. Customers are encouraged to provide feedback and engage with staff to improve their overall experience. With proper planning and communication, a visit to Boots Pharmacy can be a more positive experience.

## **We are situated in**

2 Garden Hill Rd, DG7 3EE Castle Douglas, - United Kingdom (GB)

The contact line of said **Pharmacy** is +441556502026

And if you want to send a WhatsApp, you can do so at +441556502026

## **We open at the following schedule:**

Day	Hours
Monday	Closed
Tuesday	8:30?AM–6?PM
Wednesday	8:30?AM–6?PM
Thursday	8:30?AM–6?PM
Friday	8:30?AM–6?PM
Saturday	8:30?AM–6?PM
Sunday	9?AM–12?PM

The website is Boots Pharmacy

If you require to adjust any detail that you consider is not accurate related to this web, we urge you to forward a message and we will adjust it as soon as possible. In advance thanks for your cooperation.

## **Images**



*Boots pharmacy castle douglas*

## Tags

*Quick visit, Wheelchair-accessible car park, Credit cards, Payments, Service options, Wheelchair-accessible entrance, In-store shopping, Planning, Accessibility, In-store pick-up, NFC mobile payments*

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