



LloydsPharmacy - Cupar

Pharmacy In Cupar



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LloydsPharmacy in Cupar: An Overview

LloydsPharmacy, located in Cupar, offers various services that cater to the needs of the local community. Whether you prefer ****in-store shopping**** or ****delivery****, this pharmacy aims to provide a range of ****service options**** to fit your lifestyle.

Service Options Available

At LloydsPharmacy, customers can enjoy several ****payment**** methods, including ****debit cards**** and ****credit cards****. The pharmacy also supports

****NFC mobile payments**** for those who prefer contactless transactions. Additionally, patients can choose between ****in-store pick-up**** and home ****delivery**** for their prescriptions, making it easier to manage medication needs.

A Diverse and Inclusive Environment

LloydsPharmacy strives to be an ****LGBTQ+ friendly**** and ****transgender safe space****, ensuring all customers feel welcome and respected. However, feedback indicates inconsistency in service levels, with some staff exhibiting less-than-stellar customer service.

Customer Experiences

While many have praised the helpfulness of certain staff members, there are significant concerns about the overall customer service experience. Several reviews highlight issues such as long wait times and inadequate communication. For example, one customer lamented the erratic availability of prescriptions, stating, "sometimes my prescription is there, and sometimes it's not." This inconsistency can lead to frustration among clients who require regular medication. Moreover, feedback suggests that some staff members may benefit from retraining in customer service skills. Instances of rude behavior and lack of engagement were noted, particularly regarding specific staff interactions. A customer remarked on the need for a more welcoming approach, as some employees reportedly do not greet customers or even acknowledge their presence.

The Importance of Efficient Service

Effective communication appears to be a recurrent issue at LloydsPharmacy. Concerns have been raised about the inability to reach staff via phone, with comments suggesting that the new phone system complicates matters further. To aid in problem resolution, customers are encouraged to sign up for text alerts, notifying them when their prescriptions are ready for pick-up.

Conclusion

While LloydsPharmacy in Cupar provides essential services to the community, the mixed reviews highlight the necessity for improvements in customer service standards. By addressing these concerns and fostering a more respectful and efficient environment, the pharmacy can better serve its diverse clientele, ensuring that everyone receives the care and attention they deserve.

We are at

1 Crossgate, KY15 5HA Cupar, - United Kingdom (GB)

The phone number of the respective **Pharmacy** is +441334653243

And if you want to send a WhatsApp, you can do so at [+441334653243](https://wa.me/441334653243)

We look forward to seeing you at:

Day	Hours
Monday	9?AM–5:30?PM
Tuesday	9?AM–5:30?PM
Wednesday	9?AM–5:30?PM
Thursday	9?AM–5:30?PM
Friday	9?AM–5:30?PM
Saturday	9?AM–5?PM
Sunday	Closed

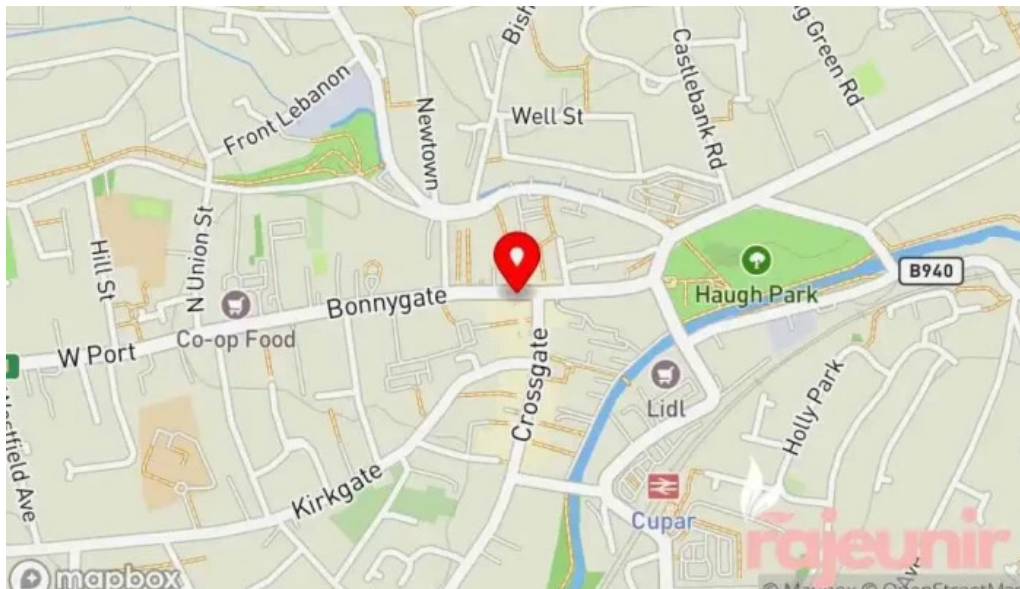
The website is [LloydsPharmacy](https://www.lloydspharmacy.co.uk)

If necessary to alter any data that you feel is incorrect related to this web, we ask send a message so that we will correct it as soon as possible. With anticipation thanks.

Images



Lloydspharmacy street view 360deg



Lloydspharmacy map



Lloydspharmacy cupar



Lloydspharmacy by owner



Lloydspharmacy all

Tags

Transgender safe space, NFC mobile payments, Debit cards, Payments, Credit cards, In-store pick-up, Service options, Crowd, Delivery, In-store shopping, LGBTQ+ friendly

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