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## G.r Blount Pharmacy - Dumfries

Pharmacy In Dumfries



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### *Pharmacy In Dumfries*

## *G.r Blount Pharmacy - Dumfries*

### **Exploring G.R Blount Pharmacy in Dumfries: A Mixed Bag of Experiences**

G.R Blount Pharmacy, located in Dumfries, serves a diverse clientele with varying needs. Although many patrons appreciate the services offered, there are significant concerns related to accessibility and customer service that deserve attention.

#### **Accessibility Features**

One of the standout features of G.R Blount Pharmacy is its **\*\*wheelchair-accessible entrance\*\*** and **\*\*wheelchair-accessible car park\*\***. This

makes it convenient for individuals with mobility challenges to visit the pharmacy. However, accessibility experiences can vary—some reviews highlight long queues, particularly for those waiting outside in inclement weather.

### **Service Options and In-store Pick-up**

The pharmacy offers **\*\*in-store pick-up\*\*** as well as a unique vending machine system. Customers can receive their medications without needing to enter the pharmacy, allowing them to conveniently collect prescriptions by entering a code. This service has been praised as a "lifesaver" for those who require quick access to their medications. However, many reviews indicate that the wait times can be excessive. Customers have reported waiting upwards of 40 minutes for prescriptions, which raises questions about the overall efficiency of service.

### **Payment Methods**

The pharmacy accepts **\*\*credit cards\*\***, making transactions straightforward for most customers. Despite this, some patrons express frustration regarding delayed service, which can lead to dissatisfaction even when payment processes are smooth.

### **Customer Service Concerns**

While some customers commend the staff for being **\*\*helpful, friendly, and knowledgeable\*\***, others have reported instances of unprofessional behavior. Long wait times and inadequate communication have contributed to a negative experience for several individuals, especially vulnerable customers who struggle to stand in line for extended periods.

### **The Need for Improvement**

Comments suggest that G.R Blount Pharmacy has the potential to provide excellent service, but it faces challenges that need addressing. The enforcement of a **\*\*one-person policy\*\*** during peak times is viewed as inconvenient, particularly for older adults who may find it difficult to wait outdoors. Many customers have voiced that improvements in operational efficiency could significantly enhance the overall experience. A reevaluation of staffing strategies and customer flow during busy hours might alleviate some of the congestion.

### **Conclusion**

In conclusion, G.R Blount Pharmacy offers valuable services and is conveniently located near a GP practice. While many customers appreciate the helpful staff and innovative pick-up options, there are clear areas for improvement regarding wait times and customer service. By tackling these issues, the pharmacy can enhance its reputation and better serve the Dumfries

community.

**Our business is located at**

St Michael's Bridge Rd, DG1 2PX Dumfries, - United Kingdom (GB)

The contact line of said **Pharmacy** is +441387262244

And if you want to send a WhatsApp, you can do so at +441387262244

**We are open during the following hours:**

Day Hours  
Monday

8:45?AM–6?PM

Tuesday

8:45?AM–6?PM

Wednesday

9:30?AM–12:30?PM

Thursday

Closed

Friday

8:45?AM–6?PM

Saturday

8:45?AM–6?PM

Sunday

8:45?AM–6?PM

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**Images**



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*Payments, Wheelchair-accessible car park, Accessibility, Service options, In-store pick-up, Credit cards, Wheelchair-accessible entrance*

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