Boots Pharmacy - Dundee

Pharmacy In Dundee



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Pharmacy In Dundee

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Exploring Boots Pharmacy in Dundee: A Comprehensive Overview

Boots Pharmacy, located in Dundee, is known for its variety of service options and products, but customer experiences can vary significantly. With a focus on **in-store shopping** and accessibility, let's delve into what this pharmacy offers and how it caters to its customers.

Accessibility and Service Options

One of the notable features of Boots Pharmacy is its **wheelchair-accessible entrance**, making it easier for all customers to access the store. Many patrons appreciate the **friendly staff**, who are often described as helpful and accommodating. However, some have reported instances where customer service fell short, with complaints about rudeness from certain staff members.

In-Store Pick-Up and Payments

For those looking to make **quick visits**, Boots offers convenient **in-store pick-up** options. This allows customers to order items online and collect them without waiting in line. Additionally, the pharmacy supports various **payment methods**, including **credit cards** and **NFC mobile payments**, ensuring a smooth transaction process.

Delivery and Planning for Your Needs

While Boots provides in-store services, there have been mixed reviews regarding **delivery** and prescription availability. Some customers have noted difficulties in obtaining prescriptions, often facing delays when items are out of stock. Proper **planning** is essential, especially for medications that require timely refills.

Customer Feedback and Experiences

Feedback varies widely among customers. While some appreciate the knowledge and assistance provided by staff, others express disappointment in their interactions. For instance, one customer shared a positive experience highlighting how the pharmacists remembered personal details and offered valuable advice, emphasizing the importance of mutual respect in interactions. Conversely, negative experiences were documented, particularly regarding staff attitudes and availability of necessary products. Customers have reported visiting other pharmacies when they encounter issues at Boots, suggesting a need for improved training in customer service.

Conclusion

Boots Pharmacy in Dundee presents a mixed bag of experiences. With a focus on **accessibility**, various **service options**, and a broad range of products, it remains a convenient choice for many. However, potential customers should be aware of the varying levels of service and item availability. Whether you're looking for a quick visit or need specific medications, thorough planning and understanding the store's offerings will enhance your experience.

Our location is in

221 Brook St, DD5 2AG Dundee, - United Kingdom (GB)

The phone number of this **Pharmacy** is <u>+441382477482</u> And if you want to send a WhatsApp, you can do so at<u>+441382477482</u>

Our public attention hours are:

Day Hours
Monday
9?AM-5:30?PM
Tuesday
9?AM-5:30?PM
Wednesday
9?AM-5:30?PM
Thursday
9?AM-5:30?PM
Eriday
9?AM-5:30?PM
Saturday
Closed
Sunday
9?AM-5:30?PM

The website is **Boots Pharmacy**

If you wish to modify any data that you consider is incorrect regarding this page, we ask send us a message and we will correct it quickly. In advance we appreciate it.

Images



Boots pharmacy street view 360deg



Boots pharmacy map



Boots pharmacy dundee



Boots pharmacy all

Tags

Delivery, Payments, Wheelchair-accessible entrance, Service options, Quick visit, In-store pick-up, Planning, NFC mobile payments, In-store shopping, Credit cards, Accessibility

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