### **Boots Pharmacy - Dundee**

Pharmacy In Dundee



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# Pharmacy In Dundee

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## **Boots Pharmacy in Dundee: A Comprehensive Overview**

When it comes to pharmacy services in Dundee, \*\*Boots Pharmacy\*\* on Albert Street stands out as a reliable option for many community members. With its unique blend of accessibility, helpful staff, and diverse service options, it caters to a wide range of customers.

## **Accessibility Features**

One of the key advantages of Boots Pharmacy is its \*\*wheelchair-accessible entrance\*\* and dedicated \*\*wheelchair-accessible car park\*\*. This ensures that

all customers, regardless of mobility challenges, can easily access the pharmacy's extensive range of products and services. The facility also promotes \*\*accessibility\*\*, making it a convenient choice for everyone.

### **Service Options**

Boots Pharmacy offers a variety of \*\*service options\*\* designed to enhance customer convenience: - \*\*In-store shopping\*\* allows customers to browse a wide selection of health and beauty products. - For those who prefer a more direct approach, the \*\*in-store pick-up\*\* service makes collecting prescriptions straightforward and efficient. - \*\*Delivery\*\* options are available for added convenience, catering to customers who may find it difficult to visit the store. - Utilizing \*\*NFC mobile payments\*\* and accepting both \*\*credit cards\*\* and \*\*debit cards\*\* makes transactions smooth and hassle-free.

### **Customer Experiences**

Customer feedback reflects a mixed experience at Boots Pharmacy. Many appreciate the \*\*friendly and helpful staff\*\*, often highlighting individual team members who go above and beyond to assist with inquiries about over-the-counter medication and product selection. For instance, one customer recounted how Fiona helped them choose facial products and even guided them through acquiring an Advantage Card. However, some customers have noted challenges with wait times, especially on \*\*busy weekends\*\* or evenings. One user mentioned having to wait for up to 35 minutes for a prescription, suggesting that peak times can lead to a less than ideal experience. Many recommend visiting during weekdays to avoid the crowds.

## **Considerations for Improvement**

While the majority of interactions highlight positive service, there are areas for improvement. Comments regarding the lack of privacy when discussing sensitive topics indicate that there may be a need for better layout considerations within the store. Additionally, some feedback suggests that staff could benefit from training to enhance customer interactions further.

#### Conclusion

Overall, Boots Pharmacy in Dundee remains a favored choice for many due to its accessibility, variety of services, and committed staff. Whether you're picking up a prescription, seeking advice on health products, or enjoying in-store shopping, the pharmacy continues to serve the community's needs effectively, despite occasional busy periods. For those planning a quick visit, consider timing your trip to avoid peak hours, ensuring a more pleasant experience.

#### Our premises are located at

94 Albert St, DD4 6QH Dundee, - United Kingdom (GB)

The phone number of this **Pharmacy** is <u>+441382451287</u>
And if you want to send a WhatsApp, you can do so at<u>+441382451287</u>

#### We are available at these times:

Day Hours Monday 9?AM-9?PM Tuesday 9?AM-9?PM Wednesday 9?AM-9?PM Thursday 9?AM-9?PM Eriday 9?AM-5?PM Saturday 12-4?PM Sunday 9?AM-9?PM

### The website is **Boots Pharmacy**

If you require to alter any data that you feel is not accurate about this web, we urge you to send us a message and we will correct it at the earliest convenience. Thank you in advance we appreciate it.



### Boots pharmacy street view 360deg



Boots pharmacy map



Boots pharmacy dundee



Boots pharmacy all

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