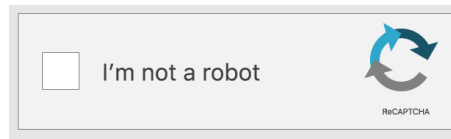




Well Pharmacy - Dunfermline

Pharmacy In Dunfermline



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Pharmacy In Dunfermline

Well Pharmacy - Dunfermline

Exploring Well Pharmacy in Dunfermline

Well Pharmacy in Dunfermline has been a staple in the community, providing essential pharmacy services. However, recent feedback from customers indicates a growing concern regarding the overall experience at the location.

Crowd Management and Service Options

One of the main criticisms revolves around crowd management. Many customers feel ignored or treated as nuisances rather than valued patrons. The service options available, such as ****in-store pick-up**** and ****delivery****, should

enhance convenience, but reports suggest inconsistency in service quality. Individuals have complained about long waits for prescriptions and poor communication regarding prescription readiness.

Accessibility Features

Accessibility is crucial for a pharmacy, and Well Pharmacy offers a ****wheelchair-accessible entrance**** and a ****wheelchair-accessible car park****. This feature is vital for vulnerable adults who may require assistance. Unfortunately, even with these provisions, some customers have reported negative experiences, including feeling dismissed during medical crises.

Payment Convenience

In today's society, it's important for pharmacies to offer diverse ****payment options****. Well Pharmacy accepts ****credit cards****, ****debit cards****, and even ****NFC mobile payments****, making transactions easier. Customers appreciate these options, though there are concerns that the service provided does not match the payment conveniences offered.

Customer Experience and Staff Attitude

The customer experience at Well Pharmacy appears to be mixed. While some reviews praise friendly and helpful staff, others highlight alarming issues with rude service and lack of empathy. The attitude of the employees has been described as abysmal by several patrons, which negatively impacts the pharmacy's reputation. Many feel that the staff could improve their communication skills, especially concerning patients' needs during stressful situations.

Community Engagement and Inclusivity

Being ****LGBTQ+ friendly**** is essential for any community-oriented business. While many customers appreciate the inclusivity of the pharmacy, the overall service experience can overshadow this critical aspect. A welcoming environment should reflect in the attentiveness and professionalism of the staff.

Conclusion

In conclusion, while Well Pharmacy in Dunfermline has potential with its accessibility features, payment options, and community presence, significant improvements are needed in customer service and staff attitudes. A focus on excellent service and effective communication could transform the pharmacy into a more reliable resource for its patrons.

You can reach us at

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The contact line of the respective **Pharmacy** is [+441383720216](tel:+441383720216)
And if you want to send a WhatsApp, you can do so at [+441383720216](tel:+441383720216)

We are open during the following hours:

Day	Hours
Monday	9?AM–1?PM 2–6?PM
Tuesday	9?AM–1?PM 2–6?PM
Wednesday	9?AM–1?PM
Thursday	Closed
Friday	9?AM–1?PM 2–6?PM
Saturday	9?AM–1?PM 2–6?PM
Sunday	9?AM–1?PM 2–6?PM

The website is [Well Pharmacy](#)

If you wish to adjust any data that you feel is not precise about this page, we urge you to send us a message and we will fix it as soon as possible. In advance we appreciate it.

Images



Tags

Planning, In-store pick-up, Wheelchair-accessible car park, Delivery, Service options, Credit cards, Wheelchair-accessible entrance, NFC mobile payments, Accessibility, Payments, In-store shopping, Quick visit, Crowd, Debit cards, LGBTQ+ friendly

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