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## Lindsay & Gilmour Pharmacy Portobello - Edinburgh

Pharmacy In Edinburgh



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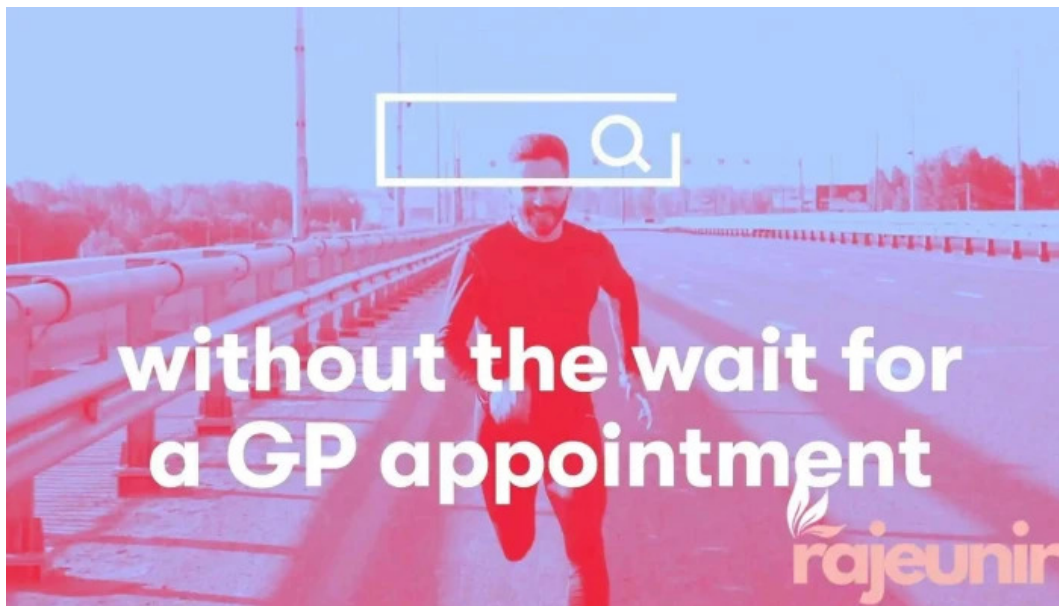


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*Pharmacy In Edinburgh*

### *Lindsay & Gilmour Pharmacy Portobello - Edinburgh*

#### **Lindsay & Gilmour Pharmacy Portobello: A Comprehensive Review**

Lindsay & Gilmour Pharmacy, located in the heart of Portobello, Edinburgh, is a local chemist that has garnered mixed reviews from its patrons. This article will explore various aspects of the pharmacy's service options, payment methods, and overall accessibility.

#### **Service Options**

The pharmacy offers a variety of **\*\*service options\*\***, including **\*\*in-store**

shopping\*\*, i.e., customers can browse and purchase items directly from the store. However, customer feedback indicates inconsistency in the quality of service provided by staff. While some customers praise the helpfulness of specific staff members like Karen, others have expressed frustration over dismissive attitudes and a lack of knowledge among employees regarding their pharmacy services.

### **Delivery and In-Store Pick-Up**

Availability of \*\*delivery\*\* services plays a crucial role in customer convenience. Some feedback suggests delays and miscommunication regarding prescription deliveries. The absence of effective communication has led to dissatisfaction, as customers reported complications with ordering through the pharmacy's app. \*\*In-store pick-up\*\* is available, allowing customers to collect prescriptions when it suits them. Yet, confusion among staff can lead to significant inconveniences, as highlighted by instances where patients were told their prescriptions had already been collected when this was not the case.

### **Accessibility**

Lindsay & Gilmour Pharmacy strives to be \*\*accessible\*\* to all customers. The establishment features a \*\*wheelchair-accessible entrance\*\*, making it easier for those with mobility challenges to access the services. However, consistent reports of poor customer service raise concerns about how effectively the pharmacy meets the needs of all its patrons.

### **Payments: Flexibility and Options**

Customers will find various \*\*payment options\*\* at Lindsay & Gilmour. From traditional \*\*credit cards\*\* and \*\*debit cards\*\* to modern \*\*NFC mobile payments\*\*, the pharmacy accommodates multiple preferences. This flexibility can enhance the shopping experience, although some feedback indicates that customers have encountered issues with transactions during busy hours.

### **Conclusion: Room for Improvement**

Overall, Lindsay & Gilmour Pharmacy Portobello showcases potential with its range of services and accessibility measures. However, the pharmacy must focus on improving customer service training and communication strategies. By addressing these areas, the business can enhance the customer experience and solidify its reputation as a reliable local chemist. Whether you are in need of prescription services or simply looking for a friendly chemist, Lindsay & Gilmour Pharmacy remains a noteworthy option, albeit with noted areas for enhancement.

**You can find us in**

330-332 Portobello High St, EH15 2DA Edinburgh, - United Kingdom (GB)

The contact phone of said **Pharmacy** is +441316694331  
And if you want to send a WhatsApp, you can do so at +441316694331

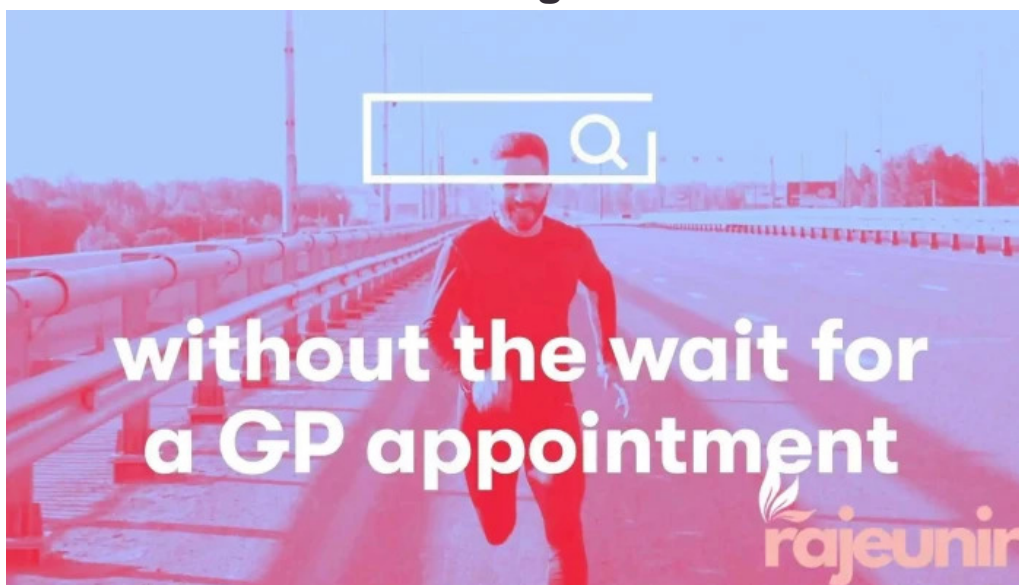
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The website is Lindsay & Gilmour Pharmacy Portobello

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### Images



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