

Well Pharmacy - Edinburgh

Pharmacy In Edinburgh

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Exploring Well Pharmacy in Edinburgh: Accessibility and Service Options

Well Pharmacy, located in Edinburgh, represents a vital resource for community healthcare. However, it has garnered mixed reviews regarding its services, customer experience, and accessibility. This article delves into what customers have to say about their experiences and highlights the essential services available at this pharmacy.

Accessibility Features

One of the significant advantages of Well Pharmacy is its **wheelchair-accessible entrance**. The pharmacy also offers a **wheelchair-accessible car park**, ensuring that individuals with mobility challenges can access their medications without difficulty. These features underline the importance of inclusivity within healthcare settings.

Payment Options at Well Pharmacy

Well Pharmacy accommodates various payment methods, including **credit cards** and **debit cards**. Additionally, the pharmacy supports **NFC mobile payments**, making transactions swift and convenient for customers looking to pick up their prescriptions.

Service Options Available

Customers can enjoy multiple service options at Well Pharmacy, such as **in-store shopping** and **in-store pick-up**. These options provide flexibility, allowing patients to choose how they want to receive their medications. Moreover, the pharmacy also offers **delivery** services for those unable to visit in person.

Customer Experiences

While some customers have praised the pharmacy for its **friendly and helpful staff**, others have voiced dissatisfaction with the service. Many reviews highlight the busy atmosphere, leading to long wait times. One customer noted, "Despite being busy, the pharmacist was able to provide me a letter stating I was vaccinated." However, numerous complaints reflect issues such as prescriptions not being ready or inadequate customer service.

Inclusivity at Well Pharmacy

Well Pharmacy aims to create an **LGBTQ+ friendly** environment, focusing on respectful and considerate service for all customers. Many patrons appreciate when staff members take the time to listen and address their concerns.

Challenges Faced by Customers

Numerous reviews indicate frustration with the pharmacy's operations. Customers have reported difficulties in reaching the pharmacy by phone, with some stating, "I can't get through on the phone to order my repeat prescription." Others have expressed disappointment over the availability of medications and the attitude exhibited by some staff. One individual shared their experience of receiving a rude response when attempting to inquire about their prescription.

Conclusion

Well Pharmacy in Edinburgh offers essential healthcare services alongside features aimed at enhancing accessibility. While many customers commend the pharmacy for its helpful staff and inclusive environment, there remain significant areas for improvement in customer service and operational efficiency. Addressing these concerns could enhance the overall experience for all patrons navigating their health needs.

Our premises are located at

<u>12a Lochend Rd S, EH7 6BP Edinburgh, - United Kingdom (GB)</u>

The phone of the mentioned **Pharmacy** is ± 441314674509 And if you want to send a WhatsApp, you can do so at ± 441314674509

We are open during the following hours:

Day Hours Monday 9?AM-5:30?PM Tuesday 9?AM-5:30?PM Wednesday 9?AM-5:30?PM Thursday 9?AM-5:30?PM Eriday 9?AM-5:30?PM Saturday 9?AM-1?PM Sunday Closed

The website is <u>Well Pharmacy</u>

If you require to adjust any data that you feel is not precise concerning this web, please deliver a message and we will adjust it quickly. With anticipation thanks.

Images



Well pharmacy street view 360deg



Well pharmacy map



Well pharmacy edinburgh



Well pharmacy all

Tags

Crowd, Credit cards, LGBTQ+ friendly, Service options, In-store shopping, Payments, In-store pick-up, Accessibility, Delivery, Debit cards, Wheelchair-accessible entrance, NFC mobile payments, Wheelchair-accessible car park

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