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Well Pharmacy - Edinburgh

Pharmacy In Edinburgh

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Pharmacy In Edinburgh

Well Pharmacy - Edinburgh

Exploring the Challenges of Well Pharmacy in Edinburgh

Located in the heart of Edinburgh, **Well Pharmacy** has garnered a mix of reviews from customers regarding their experiences. While some praise the staff's dedication, others express frustration over service delays and prescription issues.

In-Store Pick-Up and Accessibility

For those who prefer **in-store shopping**, Well Pharmacy offers **in-store pick-up** options. However, some customers report long wait times and unacknowledged presence upon entering the pharmacy. Instances where customers felt ignored while staff chatted amongst themselves highlight the need for improved customer engagement.

Service Options and Payment Methods

When visiting Well Pharmacy, customers can utilize various **payment options**, including **credit cards** and **debit cards**. Additionally, **NFC mobile payments** are available for those who prefer contactless transactions. Despite these conveniences, the overall service experience varies significantly, leading many to consider alternative pharmacies.

Accessibility Features

Well Pharmacy is equipped with a **wheelchair-accessible car park** and a **wheelchair-accessible entrance**, making it easier for all customers to access their services. However, the staff's attentiveness to all customers, including those with special needs, remains crucial for enhancing overall accessibility.

Community Attitude: LGBTQ+ Friendly and More

Customers appreciate the pharmacy's stance as **LGBTQ+ friendly**, promoting an inclusive environment. This positive aspect contrasts sharply with some negative feedback regarding staff attitudes, emphasizing the need for empathy and professionalism in healthcare settings.

Delivery Services and Quick Visits

For those who opt for convenience, Well Pharmacy provides **delivery** services, ensuring medications are brought directly to customers' doors. Competitive delivery options could potentially shift focus away from **quick visits** to the physical store, appealing to those who may have had negative experiences in-person.

Final Thoughts

While Well Pharmacy in Edinburgh has dedicated staff members who strive to assist customers, ongoing issues with prescription management and customer service call for significant improvements. As many patients rely on pharmacies for their health needs, fostering a more responsive environment is essential. Whether it's through better communication or enhanced training for staff, the future of Well Pharmacy may depend on its ability to address these challenges.

effectively.

You can find us at

1 Restalrig Rd, EH6 8BB Edinburgh, - United Kingdom (GB)

The contact phone of said **Pharmacy** is +441315542689

And if you want to send a WhatsApp, you can do so at +441315542689

We are open during the following hours:

Day Hours
Monday

Closed

Tuesday

9?AM–5:30?PM

Wednesday

9?AM–5:30?PM

Thursday

9?AM–5:30?PM

Friday

9?AM–5:30?PM

Saturday

9?AM–5:30?PM

Sunday

9:30?AM–12:30?PM

The website is Well Pharmacy

If necessary to alter any element that you believe is not correct related to this page, we kindly request send a message and we will correct it at the earliest convenience. Thanks beforehand thank you very much.

Images



Well pharmacy edinburgh

Tags

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