



## M Farren Ltd - Galashiels

Pharmacy In Galashiels



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### *Pharmacy In Galashiels*

## *M Farren Ltd - Galashiels*

### **Understanding the Challenges at Pharmacy M Farren Ltd in Galashiels**

Pharmacy M Farren Ltd is a well-known establishment located in Galashiels, providing essential services to the community. However, several recent reviews highlight various concerns regarding their operations and customer service.

#### **Payment Options: Credit Cards and Debit Cards**

One of the advantages of Pharmacy M Farren Ltd is its acceptance of **\*\*credit cards\*\*** and **\*\*debit cards\*\***, making transactions convenient for customers. However, some patrons have expressed frustration regarding the overall

efficiency of the service. The ability to handle payments smoothly is critical, especially during busy times.

### **NFC Mobile Payments: A Step Forward**

With the rise of technology, many consumers prefer using **\*\*NFC mobile payments\*\*** for a quicker and more seamless checkout experience. However, the pharmacy's adaptation to such modern payment methods has been questioned by some customers who expect a more efficient service.

### **Delivery and Service Options**

Pharmacy M Farren Ltd offers various **\*\*delivery\*\*** options, which have received mixed reviews. While some customers appreciate the medication delivery service and find it reliable, others experience significant delays and issues with stock availability. The inconsistency in service can lead to distress for patients relying on medications.

### **Customer Experiences: Mixed Feedback**

Reviewers have depicted their experiences as varied, ranging from positive interactions with friendly staff to distressing encounters with unhelpful pharmacists. One customer mentioned, "I was desperate on my medication today," emphasizing how essential timely service is. Unfortunately, reports of **\*\*diabolical waiting times\*\*** and missing medications have raised concerns about the reliability of the pharmacy. Many have expressed dissatisfaction with the **\*\*service options\*\*** available, particularly during peak hours. One patron noted, "the pharmacist that was on duty refused to give me my medication," highlighting instances of unprofessional conduct. This reflects a worrying trend where customer needs may not be adequately met.

### **The Path Forward**

It is evident that Pharmacy M Farren Ltd has the potential to provide excellent service but needs to address key issues highlighted by customers. By streamlining operations, enhancing communication, and ensuring consistent stock availability, they could significantly improve the overall customer experience. Additionally, embracing digital prescriptions and modern payment methods would further align them with current consumer expectations. In conclusion, while Pharmacy M Farren Ltd has established itself as an essential service in Galashiels, addressing these challenges is vital for maintaining trust and satisfaction among its clientele.

### **We are located at**

Bank St, TD1 1EN Galashiels, - United Kingdom (GB)

The contact line of the respective **Pharmacy** is +441896752217

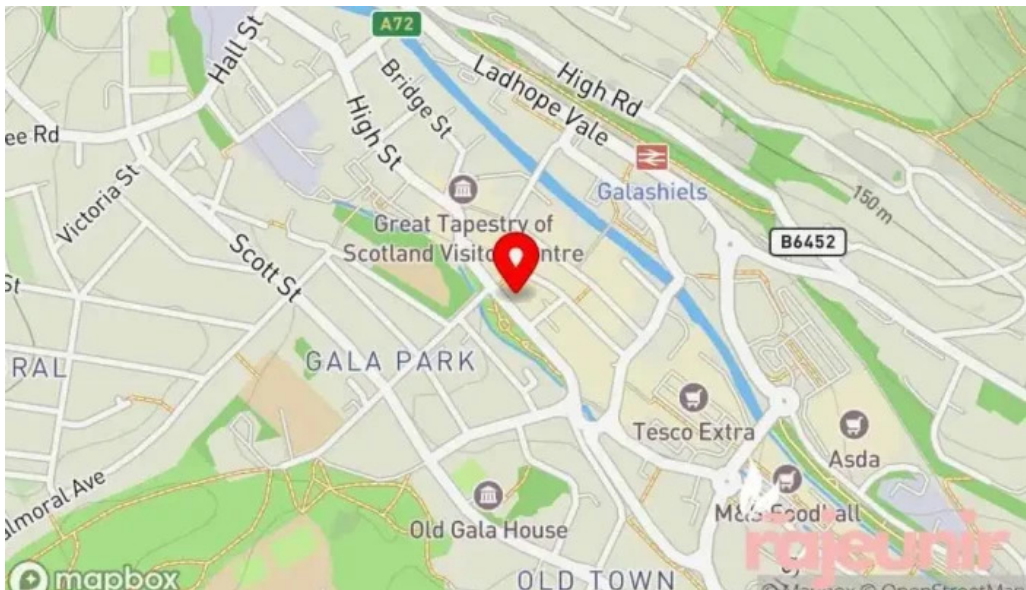
And if you want to send a WhatsApp, you can do so at +441896752217

**We look forward to seeing you at:**

Day	Hours
Monday	Closed
Tuesday	9?AM–5:30?PM
Wednesday	9?AM–5:30?PM
Thursday	9?AM–5:30?PM
Friday	9?AM–5:30?PM
Saturday	9?AM–5:30?PM
Sunday	9?AM–1?PM

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**Images**



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