



Boots Pharmacy - Glasgow

Pharmacy In Glasgow

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Pharmacy In Glasgow

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Boots Pharmacy in Glasgow: A Mixed Bag of Services

Boots Pharmacy, located in the bustling city of Glasgow, offers a range of services and products that cater to the needs of its customers. However, recent feedback from patrons highlights significant areas for improvement, especially concerning prescription delivery and overall service accessibility.

Delivery Challenges

Many customers have expressed frustration regarding the ****delivery**** options available at Boots Pharmacy. Reports indicate that a delivery service, promised

four months ago, has yet to materialize for some customers. This lapse raises concerns about the reliability of their delivery system, particularly for those requiring urgent medications.

Accessibility Options

Boots Pharmacy does provide a **wheelchair-accessible entrance** and a **wheelchair-accessible car park**, making it easier for individuals with mobility challenges to visit the store. Despite these facilities, customers have reported difficulties in accessing help promptly when they arrive. It is essential for pharmacies to ensure that their staff are available to assist clients, particularly those who may need additional support.

Quick Visit or Extended Wait?

While some reviews commend the staff for being friendly and helpful, numerous customers have reported lengthy waits for prescriptions. Instances of one-hour waits and having orders prepared only after multiple visits suggest that a **quick visit** is not always guaranteed. This scenario becomes untenable for individuals in urgent need of medication.

In-Store Shopping Experience

The experience of **in-store shopping** at Boots Pharmacy differs significantly among visitors. Some praise the wide range of products available, including beauty and health items, while others lament inadequate staffing during peak hours. Reports of staff ignoring customers or taking excessive time to respond can detract from an otherwise positive retail atmosphere.

Payment Options

When it comes to **payments**, Boots Pharmacy offers various methods, including **credit cards** and **NFC mobile payments**. However, some customers have experienced confusion over billing for prescriptions, particularly with what should be routine orders. Staff training on payment processing and customer care would likely alleviate many issues currently reported.

Planning Ahead

For those planning to use Boots Pharmacy's services, it's crucial to be aware of specific operational hours. The store closes from 1 PM to 2 PM daily for lunch, which can lead to inconvenience. Customers are encouraged to plan ahead to avoid potential delays, especially when collecting urgent prescriptions.

Conclusion

Overall, Boots Pharmacy in Glasgow possesses the potential to provide excellent service with its diverse product offerings and accessible facilities. However, based on customer reviews, it is evident that operational

improvements are necessary to enhance the overall customer experience. By focusing on staff training and efficient service delivery, Boots can better serve its community and live up to its reputation as a trusted pharmacy provider.

We are positioned at

26 Norby Rd, G11 7BN Glasgow, - United Kingdom (GB)

The phone number of the mentioned **Pharmacy** is +441413342524
And if you want to send a WhatsApp, you can do so at +441413342524

Our service hours are:

Day	Hours
Monday	9?AM–6?PM
Tuesday	9?AM–6?PM
Wednesday	9?AM–6?PM
Thursday	9?AM–5:30?PM
Friday	Closed
Saturday	9?AM–6?PM
Sunday	9?AM–6?PM

The website is Boots Pharmacy

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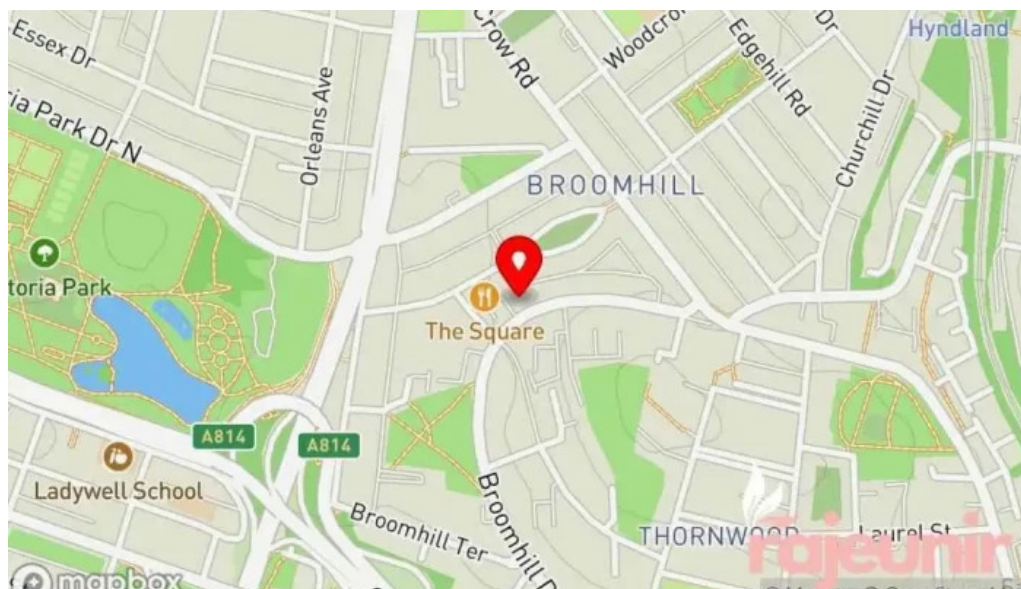
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Boots pharmacy pharmacy



Boots pharmacy map



Boots pharmacy glasgow



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