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## Dickson Chemist - Glasgow

Pharmacy In Glasgow



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*Pharmacy In Glasgow*

*Dickson Chemist - Glasgow*

### Understanding the Challenges at Dickson Chemist in Glasgow

Located in Tollcross, Dickson Chemist is a pharmacy that has drawn attention for both its services and the feedback from customers. While many appreciate the **friendly staff**, there have been numerous complaints regarding the **delivery** and prescription service.

### Customer Service Issues

A common thread in reviews is the urgent need for **customer service training**. Many customers report experiences where staff members were not only unhelpful but also displayed **abusive behavior**. It's concerning when customers feel insulted or dismissed, leading to overall dissatisfaction. For those relying on pharmacies for their health needs, responsive customer service is crucial.

## **Delivery and Payment Concerns**

The **delivery service** offered by Dickson Chemist has been described as unreliable. Customers have expressed frustration over lengthy wait times for prescriptions. In some instances, patients reported that medications, which were supposed to be delivered, have either been delayed or not sent at all. This becomes especially critical for individuals who depend on their medication due to health challenges. Furthermore, while the pharmacy promotes a convenient **letterbox delivery service**, inconsistencies have led to confusion and additional stress for customers trying to access their medications.

## **Planning for Prescription Needs**

For patients managing chronic conditions, planning is essential. Reviews indicate that many customers often find themselves without vital medications due to miscommunication about **repeat prescriptions**. Some have had to chase down prescriptions that should have been managed automatically, highlighting a significant gap in service efficiency.

## **Service Options and Customer Feedback**

Despite the negative experiences shared by several customers, it's important to note that there are positive comments as well. Some individuals commend the pharmacy for its ability to source difficult-to-find medications and for friendly interactions with staff. However, the inconsistent experiences raise concerns about reliability and trust in the **service options** provided.

## **Conclusion: A Call for Improvement**

As Dickson Chemist continues to serve the community in Glasgow, it faces pressing challenges regarding **payments**, ordering processes, and overall service quality. Customers expect a pharmacy not just to dispense medication but to provide a reliable and respectful service. To improve their reputation, addressing the customer service issues and ensuring timely deliveries will be crucial moving forward.

**Our business is at**

1024 Tollcross Rd, G32 8UW Glasgow, - United Kingdom (GB)

The phone number of this **Pharmacy** is +441417783310

And if you want to send a WhatsApp, you can do so at +441417783310

### **Our service hours are:**

Day Hours  
Monday

*Closed*

Tuesday

*9?AM–5:30?PM*

Wednesday

*9?AM–5:30?PM*

Thursday

*9?AM–5:30?PM*

Friday

*9?AM–5:30?PM*

Saturday

*9?AM–5:30?PM*

Sunday

*9?AM–1?PM*

The website is Dickson Chemist

If you need to modify any data that you think is not accurate concerning this web, we ask send us a message so we can we will handle it quickly. With anticipation we appreciate it.

## **Images**



*Dickson chemist glasgow*

## Tags

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