Gairbraid Pharmacy - Glasgow

Pharmacy In Glasgow



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Pharmacy In Glasgow

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Exploring Gairbraid Pharmacy in Glasgow

Gairbraid Pharmacy, located in Glasgow, has been a part of the community for years, offering various services to meet the needs of its customers. However, it has experienced mixed reviews regarding its service quality and accessibility.

In-Store Shopping and Accessibility

The pharmacy provides **in-store shopping** options, but customer experiences vary. Some patrons appreciate the **wheelchair-accessible entrance**, emphasizing the importance of **accessibility** for all individuals. It

is crucial for pharmacies to cater to everyone, including those in the **LGBTQ+ community**, creating an inclusive shopping environment.

Service Options and Payments

Gairbraid Pharmacy accepts various payment methods, including **credit cards**, **debit cards**, and **NFC mobile payments**, making transactions convenient for customers. However, some customers have expressed frustration regarding service options and prescription fulfillment. Instances of staff shortages have led to longer wait times and difficulties in collecting prescriptions, highlighting the need for improved operational efficiency.

Delivery and In-Store Pick-Up

While the pharmacy offers **in-store pick-up** for prescriptions, there have been complaints about delays. One customer noted waiting over three weeks for essential medications, which is particularly concerning for individuals recovering from serious health issues. Meanwhile, others have found the delivery options insufficient, with reports of unresponsive customer service regarding inquiries during the COVID-19 pandemic.

A Safe Space for Everyone

Gairbraid Pharmacy aims to be a **transgender safe space**, ensuring a respectful environment for all customers. The commitment to being **LGBTQ+friendly** is commendable, yet it is often overshadowed by negative service experiences shared by some patrons.

Customer Experiences: A Mixed Bag

Some reviews reflect a strong appreciation for the **great staff** who are described as helpful and attentive. However, other customers have reported feeling disregarded, citing lack of communication about changes to operating hours and dissatisfaction with the handling of prescriptions. Instances of receiving the wrong items or rude behavior from management have affected the overall perception of the pharmacy.

Conclusion

While Gairbraid Pharmacy has the potential to be a valuable healthcare resource in Glasgow, it faces significant challenges in customer service and operational efficiency. Addressing these concerns will not only enhance customer satisfaction but also strengthen its reputation as a reliable pharmacy for the community.

The address of our establishment is

1421 Maryhill Rd, G20 9AA Glasgow, - United Kingdom (GB)

The contact line of the respective **Pharmacy** is +441419463389

We open at the following schedule:

Day Hours Monday 9?AM-6?PM Tuesday 9?AM-6?PM Wednesday 9?AM-6?PM Thursday 9?AM-6?PM Eriday 9?AM-6?PM Saturday 9?AM-5?PM Sunday Closed

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