

#### LloydsPharmacy - Glasgow

Pharmacy In Glasgow

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Pharmacy In Glasgow

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#### Exploring LloydsPharmacy in Glasgow: A Mixed Experience

LloydsPharmacy located in Glasgow offers a range of services that cater to various customer needs, but experiences can vary significantly. In this article, we will explore the aspects that make this pharmacy stand out and areas where improvement is needed, particularly regarding its reputation within the LGBTQ+ community.

#### LGBTQ+ Friendly Environment

Creating a \*\*transgender safe space\*\* is crucial for many customers at

LloydsPharmacy. It's essential for healthcare facilities to foster an inclusive environment. However, customer feedback suggests that experiences can be hit or miss. Some visitors have reported feeling welcomed, while others have experienced standoffish behavior from staff, which can be disheartening for those seeking support.

### Service Options and Accessibility

LloydsPharmacy offers various \*\*service options\*\*, including in-store shopping and \*\*in-store pick-up\*\* for prescriptions. Customers appreciate the \*\*wheelchair-accessible entrance\*\*, making it easier for individuals with mobility challenges to access services. However, it's worth noting that the pharmacy has received criticism for being \*\*understaffed\*\*, leading to longer wait times and inconsistent service quality.

### **Payment Flexibility**

In terms of \*\*payments\*\*, LloydsPharmacy accepts both \*\*debit cards\*\* and \*\*credit cards\*\*, as well as \*\*NFC mobile payments\*\*, allowing for a quick and convenient checkout process. This flexibility is particularly beneficial for those who prefer not to carry cash. Unfortunately, experiences with staff can heavily influence how these transactions feel, with some customers reporting dissatisfaction with the overall service.

### **Delivery and Planning**

For many, planning ahead is essential, especially for those who rely on regular medication. While LloydsPharmacy provides delivery options, reviews indicate that customers often encounter issues with stock availability, which can be frustrating. It is vital for pharmacies to ensure that common medications are readily available to avoid inconveniencing patients who may need them urgently.

### **Customer Experiences: A Double-Edged Sword**

Customer reviews showcase a wide range of experiences at this location. Some patrons have praised the helpfulness of individual pharmacists, noting their friendly demeanor and willingness to go above and beyond. For example, one customer recounted how a pharmacist identified an error in a prescription and provided valuable advice on treatment. On the other hand, several negative experiences highlight issues such as poor customer service, long wait times, and a sense of staff reluctance to assist. These contrasting reviews underscore the need for consistent training and customer service standards to ensure that every visitor feels valued and supported.

### Conclusion

In summary, LloydsPharmacy in Glasgow presents a mixed bag of experiences. While it offers essential services like payment flexibility,

accessibility, and knowledgeable pharmacists, it faces challenges related to staffing and customer service. For the pharmacy to truly embrace its role as a \*\*community health resource\*\*, addressing these concerns, particularly in being \*\*LGBTQ+ friendly\*\*, is essential. Customers deserve a place where they feel welcomed and supported in their healthcare journey.

#### Our premises are located at

1600 Great Western Rd, G13 1HF Glasgow, - United Kingdom (GB)

The phone of the mentioned **Pharmacy** is  $\pm 441419590353$ And if you want to send a WhatsApp, you can do so at  $\pm 441419590353$ 

#### You can visit us at the following hours:

Day Hours Monday 9?AM–5?PM Tuesday Closed Wednesday 9?AM–6?PM Thursday 9?AM–6?PM Saturday 9?AM–6?PM Saturday 9?AM–6?PM Sunday 9?AM–6?PM

The website is <u>LloydsPharmacy</u>

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### Images



Lloydspharmacy glasgow

### Tags

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