

### M&d Green - Kennyhill Pharmacy - Glasgow

Pharmacy In Glasgow



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Pharmacy In Glasgow

M&d Green - Kennyhill Pharmacy - Glasgow

# Exploring M&D Green - Kennyhill Pharmacy in Glasgow: Accessibility and Services

M&D Green - Kennyhill Pharmacy, located in Glasgow, is a community hub known for its \*\*friendly staff\*\* and commitment to service. However, like any establishment, it has faced challenges that affect customer experience. This article highlights the pharmacy's features, accessibility options, and service offerings.

### **Accessibility Features**

One of the standout features of M&D Green - Kennyhill Pharmacy is its \*\*wheelchair-accessible entrance\*\*. This ensures that all customers, regardless of mobility challenges, can easily access the pharmacy's services. Additionally, the \*\*wheelchair-accessible car park\*\* further enhances convenience, making it easier for individuals with disabilities to plan their visits.

### **Service Options and Efficiency**

The pharmacy offers a variety of \*\*service options\*\* catering to different needs. Many customers have noted that despite occasional delays, such as a "long ston" wait time, the overall efficiency of the staff is commendable. Regular patrons appreciate the quick visit experience, often receiving their prescriptions within 10 minutes. Nevertheless, some reviews mention recent changes in staffing, with one comment highlighting a new member who displayed a less than welcoming attitude. While most reviews praise the staff's politeness and professionalism, there are concerns about the smooth operation of the pharmacy under newer management.

## **Payments and Modern Solutions**

In terms of \*\*payments\*\*, M&D Green - Kennyhill Pharmacy accommodates various methods, including \*\*NFC mobile payments\*\* and \*\*credit cards\*\*. These modern payment solutions streamline transactions, making it more convenient for customers. However, customers have reported issues with prescription communication, citing instances of miscommunication between the pharmacy and local surgeries.

# **Challenges Faced**

While the pharmacy boasts many positive aspects, challenges remain. Reports of a broken fax machine led to significant delays in prescription fulfillment, frustrating customers during crucial moments. The inconsistency in service has prompted mixed feelings among patrons, with some expressing dissatisfaction over slow service when multiple staff members are present without attending to customers promptly.

# **Overall Impression**

Despite the obstacles, M&D Green - Kennyhill Pharmacy remains a preferred choice for many due to its caring staff and helpful service. Numerous reviews highlight individual team members who go above and beyond, making personal connections with customers. As they prepare for potential improvements with an upcoming larger store, the focus on bettering service and enhancing accessibility will be crucial in maintaining their reputation as one of the best chemists in the area. In conclusion, while there are notable areas for improvement, M&D Green - Kennyhill Pharmacy exemplifies community pharmacy service, with dedicated staff and accessible facilities that strive to meet customer needs effectively.

#### You will find us at

398-400 Cumbernauld Rd, G31 3NN Glasgow, - United Kingdom (GB)

The contact phone of this **Pharmacy** is <u>+441415542165</u> And if you want to send a WhatsApp, you can do so at<u>+441415542165</u>

#### Our service hours are:

Day Hours Monday Closed Tuesday 9?AM-6?PM Wednesday 9?AM-6?PM Thursday 9?AM-6?PM Friday 9?AM-6?PM Saturday 9?AM-6?PM Sunday 9?AM-1?PM

The website is M&D Green - Kennyhill Pharmacy

If you wish to adjust any detail that you believe is not accurate about this site, we urge you to send a message so we can we will adjust it promptly. Thanks beforehand thank you very much.

# **Images**



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# **Tags**

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