### PharmacyOnline - Glasgow

Pharmacy In Glasgow



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## **Exploring PharmacyOnline in Glasgow: Customer Experiences**

PharmacyOnline is a notable establishment located in Glasgow, offering various pharmaceutical services. However, customer reviews indicate a mixed bag of experiences, particularly concerning **service options** and **accessibility**.

## **Customer Feedback on Payments and Service Options**

Many customers expressed frustration regarding the payment process,

particularly with **credit cards** and **debit cards**. One user noted that after completing an online assessment, they were charged £300 only to be informed the next day that their order was refused, creating significant distrust in the payment methods accepted.

Additionally, the policy on cancellation appears to be problematic. One review pointed out that attempts to cancel an order within four hours were unsuccessful, leading to a perceived breach of terms and conditions. Customers reported being dispatched items they didn't want, illustrating a lack of flexibility in **service options**.

### **Concerns Over Accessibility and Customer Service**

Accessibility is also a concern, as some customers mentioned difficulty in reaching customer support for inquiries. A patron described their experience as "very poor customer service," indicating that email responses were slow or non-existent. On the other hand, a few reviews praised the helpful staff who worked efficiently to resolve issues, highlighting a contrast in customer service experiences.

### **Delivery Experience**

The delivery service has received both praise and criticism. A customer mentioned paying for guaranteed next-day delivery but experienced delays without any communication from the company. In contrast, others reported timely and well-packaged deliveries, which contributed positively to their overall experience.

#### Wheelchair-Accessible Entrances

For those requiring wheelchair accessibility, PharmacyOnline offers a **wheelchair-accessible entrance**, making it more convenient for individuals with mobility challenges. This aspect of their service can be beneficial for customers who prioritize accessibility when choosing a pharmacy.

## **Final Thoughts**

While PharmacyOnline in Glasgow provides essential services, the mixed reviews highlight areas for improvement, particularly in **customer service**, handling **payments**, and maintaining effective communication about order status and delivery. For potential customers, it might be wise to weigh these reviews and consider their own priorities when choosing a pharmacy.

#### We are positioned at

#### 32 Welbeck Rd, G53 7SD Glasgow, - United Kingdom (GB)

The phone number of said **Pharmacy** is <u>+441419525918</u>
And if you want to send a WhatsApp, you can do so at<u>+441419525918</u>

### Our opening hours are:

Day Hours
Monday
9?AM-5?PM
Tuesday
9?AM-5?PM
Wednesday
9?AM-5?PM
Thursday
Closed
Friday
Closed
Saturday
9?AM-5?PM
Sunday
9?AM-5?PM

### The website is PharmacyOnline

If you wish to alter any detail that you think is incorrect related to this page, we kindly request send us a message and we will adjust it as soon as possible. In advance we appreciate it.

## **Images**



Pharmacyonline map





#### Pharmacyonline glasgow

## **Tags**

Service options, Payments, Debit cards, Accessibility, Credit cards, Delivery, Wheelchair-accessible entrance

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