

Rowlands Pharmacy Austen's - Glasgow

Pharmacy In Glasgow



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Exploring Rowlands Pharmacy Austen's in Glasgow: A Comprehensive Overview

Rowlands Pharmacy Austen's, located in Glasgow, has garnered a mixed reputation based on the experiences of the customers who have visited. This article delves into various aspects of the pharmacy, including **Accessibility**, **Payments**, **Delivery**, and **Service Options** available to their patrons.

Accessibility Features

One of the notable features of Rowlands Pharmacy is its

wheelchair-accessible entrance, making it easier for individuals with mobility challenges to access the services offered. Despite its accessibility, some customers have reported long wait times, indicating that the pharmacy may need to improve its overall efficiency to accommodate everyone better, particularly those requiring quick visits.

Payment Options Available

Rowlands Pharmacy provides various **payment options** for customer convenience. Patrons can use **credit cards** and **debit cards** to pay for their prescriptions and other pharmaceutical products. Additionally, the pharmacy has started to embrace **NFC mobile payments**, allowing customers to complete transactions swiftly and securely.

Delivery and In-Store Pick-Up Services

While the pharmacy offers **delivery services**, customer feedback suggests several issues. There have been complaints about missed deliveries and incorrect addresses, which have caused significant distress among patients relying on timely medicine. The option for **in-store pick-up** remains a viable alternative, especially for those who prefer to collect their prescriptions personally.

Planning Your Visit

For those planning to visit Rowlands Pharmacy, it's wise to anticipate potential delays. Customers have reported waiting times of up to 45 minutes for their medications, which may be inconvenient for individuals with urgent needs. It's advisable to call ahead or check the status of prescriptions online if possible.

Customer Service Experience

Customer service at Rowlands Pharmacy is a mixed bag. While some staff members, such as the one highlighted for her exemplary service, received praise for being kind and helpful, others were criticized for being dismissive and unhelpful. One customer expressed frustration over the lack of compassion displayed by certain staff members during stressful situations concerning medication.

Conclusion

Rowlands Pharmacy Austen's in Glasgow offers vital services with accessibility features and various payment options, including **NFC mobile payments**. However, the pharmacy must address its service quality and delivery reliability to improve customer experiences. As you plan your visit, consider these factors to ensure a smoother interaction at this local establishment.

Our address is

210 Springburn Way, G21 1TU Glasgow, - United Kingdom (GB)

The phone of said **Pharmacy** is <u>+441415585209</u>
And if you want to send a WhatsApp, you can do so at<u>+441415585209</u>

Our opening hours are:

Day Hours Monday 12–5?PM Tuesday 9?AM–8?PM Wednesday 9?AM–8?PM Thursday 9?AM–8?PM Eriday 9?AM–8?PM Saturday 9?AM–8?PM Sunday 9?AM–5?PM

The website is Rowlands Pharmacy Austen's

If you wish to alter any element that you believe is not precise concerning this portal, we kindly request forward a message so we can we will fix it promptly. With anticipation we appreciate it.

Images



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Tags

Wheelchair-accessible entrance, Credit cards, Delivery, Accessibility, Payments, NFC mobile payments, Quick visit, Debit cards, Planning, In-store pick-up, Service options

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