



Rowlands Pharmacy Calderwood Square - Glasgow

Pharmacy In Glasgow



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Rowlands Pharmacy at Calderwood Square: A Comprehensive Review

Rowlands Pharmacy located in Calderwood Square, Glasgow, has garnered mixed feedback from its customers. This article explores crucial aspects of the pharmacy, including ****accessibility****, ****payment options****, and overall service quality based on recent reviews.

Accessibility Features

For many customers, accessibility is paramount when choosing a pharmacy.

Rowlands Pharmacy boasts a ****wheelchair-accessible entrance****, making it easier for individuals with mobility challenges to access their services. Additionally, there is a ****wheelchair-accessible car park**** nearby, allowing for convenient parking for those who require it. However, some reviews indicate that further improvements could enhance the overall accessibility experience.

Payment Options Available

When it comes to payment, Rowlands Pharmacy offers several options that cater to diverse customer preferences. Accepting ****credit cards**** and ****debit cards****, the pharmacy ensures a smooth transaction process. Furthermore, they support ****NFC mobile payments****, catering to the growing trend of contactless transactions, which can expedite the checkout process.

Service Options and Experiences

Despite its accessibility and payment features, the feedback from customers highlights significant issues related to service quality. Many have reported frustrations regarding incorrect prescriptions and poor communication from staff. Customers have described experiences where their prescriptions were either incomplete or not ready despite prior arrangements. One reviewer emphasized the importance of checking medications thoroughly before leaving the store, suggesting a lack of confidence in the service provided. The delivery service, although mentioned in some comments, has faced criticism for inconsistency, with reports indicating that the pharmacy struggles to maintain reliable delivery options due to staffing shortages.

Customer Feedback Summary

Customer experiences vary widely. Positive remarks often note instances of polite staff who go above and beyond when addressing prescription errors. However, repeated complaints regarding slow service, miscommunication, and rude behavior by some staff members paint a troubling picture. One review poignantly captured the sentiment of many: "Calderwood needs a pharmacy to open where a customer can be treated fairly with compassion, kindness, and friendliness." As highlighted in various reviews, the pharmacy's operational flaws, such as not updating opening hours and inadequate communication regarding service interruptions, detract significantly from the customer experience.

Conclusion

Rowlands Pharmacy at Calderwood Square has the potential to serve its community effectively with its accessibility features and requisite payment options. Nevertheless, substantial improvements in staff training, customer service, and operational transparency are needed to meet the expectations of its clientele. As the pharmacy navigates these challenges, it remains clear that the community yearns for a reliable and empathetic pharmacy service.

The location of our premises is

84 Calderwood Rd, G74 3BQ Glasgow, - United Kingdom (GB)

The contact phone of the mentioned **Pharmacy** is +441355221185

And if you want to send a WhatsApp, you can do so at +441355221185

Visit us during the following hours:

Day	Hours
Monday	9?AM–6?PM
Tuesday	9?AM–5?PM
Wednesday	Closed
Thursday	9?AM–6?PM
Friday	9?AM–6?PM
Saturday	9?AM–6?PM
Sunday	9?AM–6?PM

The website is Rowlands Pharmacy Calderwood Square

If you need to modify any information that you consider is not precise about this web, please forward a message so we can we will fix it as soon as possible. Thanks beforehand thanks for your cooperation.

Images



Rowlands pharmacy calderwood square glasgow

Tags

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