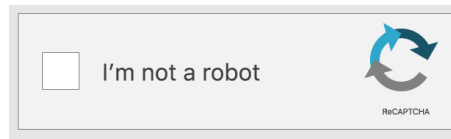




Rowlands Pharmacy Gilbertfield Street - Glasgow

Pharmacy In Glasgow



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Pharmacy In Glasgow

Rowlands Pharmacy Gilbertfield Street - Glasgow

Exploring Rowlands Pharmacy on Gilbertfield Street, Glasgow

Rowlands Pharmacy located on **Gilbertfield Street** in Glasgow is a well-known establishment providing various **on-site services** to the community. However, recent reviews highlight a mix of experiences that raise questions about its **accessibility** and customer service.

Accessibility Features

One notable feature of Rowlands Pharmacy is its **wheelchair-accessible entrance**. This ensures that all customers, regardless of mobility challenges, can access the pharmacy with ease. However, feedback suggests that once inside, the experience can vary significantly.

Payment Options

Rowlands Pharmacy offers multiple **payment options**, including **debit cards**, **credit cards**, and **NFC mobile payments**. This flexibility allows customers to choose how they wish to settle their transactions, whether for prescriptions or other products.

Customer Service Challenges

Despite the accessible features and convenient payment methods, several customers have reported unsatisfactory interactions. Many have described staff as being **rude** and **unhelpful**. Comments indicate that even when patients arrive just before closing, they may be treated with indifference. One customer's struggle to pick up a prescription just moments before closing time resulted in a confrontational exchange, leaving them feeling disrespected.

In-Store Experience

While some customers praise the friendly demeanor of certain staff members, others express frustration over the lack of attention and care received during their visits. Instances of waiting without acknowledgment while staff engage in conversation have led to claims of poor service. Customers have noted the need for improved responsiveness and respect towards those seeking assistance.

Delivery and In-Store Pick-Up Services

Rowlands Pharmacy does offer **delivery** and **in-store pick-up** services, but the inconsistency in service quality has created doubt among patrons about relying on these options. The importance of receiving medications, especially at critical times, has been emphasized by those who felt let down by the pharmacy's performance.

A Call for Improvement

As a community pharmacy, Rowlands on Gilbertfield Street holds a vital role in supporting local health needs. To enhance the overall experience, there is a pressing need for management to address staff training and ensure all

customers receive the attentiveness they deserve. Improvement in service quality will not only foster customer loyalty but also reinforce the pharmacy's reputation within the Glasgow community.

Conclusion

While Rowlands Pharmacy on Gilbertfield Street offers essential services and accessibility options, the recurring issues with customer service cannot be overlooked. By focusing on training and staff responsiveness, there is potential for the pharmacy to transform its reputation and better serve the residents of Glasgow.

The address of our establishment is

69 Gilbertfield St, G33 3TT Glasgow, - United Kingdom (GB)

The contact line of the respective **Pharmacy** is +441417743100

And if you want to send a WhatsApp, you can do so at +441417743100

Our opening hours are:

Day	Hours
Monday	Closed
Tuesday	9?AM–6?PM
Wednesday	9?AM–6?PM
Thursday	9?AM–6?PM
Friday	9?AM–6?PM
Saturday	9?AM–1?PM
Sunday	Closed

The website is Rowlands Pharmacy Gilbertfield Street

If you require to modify any data that you believe is not accurate about this site, we ask deliver a message so we can we will adjust it as soon as possible. In advance we appreciate it.

Images



Rowlands pharmacy gilbertfield street street view 360deg



Rowlands pharmacy gilbertfield street map



Rowlands pharmacy gilbertfield street glasgow



Rowlands pharmacy gilbertfield street all

Tags

Delivery, Accessibility, Service options, Debit cards, On-site services, NFC mobile payments, Credit cards, Wheelchair-accessible entrance, In-store pick-up, Payments

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