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Rowlands Pharmacy - Glasgow

Pharmacy In Glasgow



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Pharmacy In Glasgow

Rowlands Pharmacy - Glasgow

Rowlands Pharmacy in Glasgow: An Overview of Services

Rowlands Pharmacy, located in the heart of Glasgow, offers various **service options** designed to cater to the needs of its diverse clientele. This pharmacy provides **in-store shopping** as well as convenient **in-store pick-up** for those who prefer to collect their prescriptions themselves.

Accessibility Features

Accessibility is a key consideration at Rowlands Pharmacy. The establishment features a **wheelchair-accessible entrance**, ensuring that all customers can

navigate the space comfortably. It strives to be an ****LGBTQ+ friendly**** environment, fostering inclusivity and creating a ****transgender safe space**** for all individuals who visit.

Payment Options Available

When it comes to transactions, Rowlands Pharmacy is equipped to handle various payment methods. Customers can use ****debit cards****, ****credit cards****, or even make ****NFC mobile payments**** for added convenience. These flexible ****payment**** options help streamline the purchasing process, although some customers have expressed frustration about the overall service experience.

Delivery Service Challenges

In addition to in-store services, Rowlands Pharmacy offers a ****delivery**** service for those unable to visit in person. However, there have been complaints regarding the reliability of this service. Customers have noted issues such as late prescriptions and inadequate notification processes, leaving many feeling frustrated and disappointed.

Customer Experiences and Service Quality

Unfortunately, customer feedback reveals significant concerns regarding the quality of service at Rowlands Pharmacy. Numerous patrons have reported delays in receiving their monthly prescriptions, which should ideally be ready on time. One customer mentioned making multiple trips to pick up prescriptions that were not prepared, highlighting the pharmacy's inconsistent service. Another recurring issue is the lack of communication. Many customers indicated that they felt neglected when it came to being informed about prescription statuses. Complaints about unhelpful staff attitudes have surfaced frequently, with some expressing feeling dismissed or insulted during their visits.

The Importance of Empathy and Care

A pharmacy should be a place of support and health care, yet many reviews suggest that Rowlands Pharmacy has fallen short in this regard. Customers have described experiences where staff members seemed indifferent to their needs, particularly in critical situations concerning medications. For individuals requiring urgent prescriptions, such as heart medication, delays and poor service can have dire consequences.

Conclusion

While Rowlands Pharmacy offers a range of services that include accessibility features, flexible payment options, and delivery, the overall customer experience appears to leave much to be desired. Many customers seek a more empathetic approach to their health needs. It's crucial for any pharmacy to not only provide the necessary medications but to also ensure that their customers feel valued and cared for. For those seeking reliable and supportive pharmacy

services in Glasgow, exploring alternative options may be advisable.

The business is situated at

426 Carmunnock Rd, G44 5EH Glasgow, - United Kingdom (GB)

The contact phone of the mentioned **Pharmacy** is +441416370377

And if you want to send a WhatsApp, you can do so at +441416370377

Visit us during the following hours:

Day Hours
Monday

Closed

Tuesday

9?AM–8?PM

Wednesday

9?AM–8?PM

Thursday

9?AM–8?PM

Friday

9?AM–8?PM

Saturday

9?AM–8?PM

Sunday

9?AM–5:30?PM

The website is Rowlands Pharmacy

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Images



Rowlands pharmacy glasgow

Tags

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