

Rowlands Pharmacy Paisley Road West - Glasgow

Pharmacy In Glasgow



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Rowlands Pharmacy: Community Care on Paisley Road West

Located in the heart of Glasgow, **Rowlands Pharmacy** on Paisley Road West is a local hub for health services. However, the feedback from customers reveals a mix of experiences that highlight both strengths and areas for improvement.

Accessibility Features

One notable feature of Rowlands Pharmacy is its **wheelchair-accessible entrance**, making it easier for individuals with mobility challenges to access pharmaceutical services. Accessibility is crucial in ensuring that everyone in the community can receive the care they need.

Service Options and Payments

Rowlands offers various **service options**, including prescription fulfillment and advice for patients. Customers can make **payments** using **debit cards** and **credit cards**, as well as **NFC mobile payments** for added convenience. This versatility in payment options ensures that visitors can complete transactions smoothly, although experiences may vary based on customer service interactions.

Delivery Services

For those who prefer not to visit in person, Rowlands provides **delivery** services, which is particularly beneficial for elderly or disabled patients. However, it's essential to plan effectively when using these services, as delays have been reported.

Customer Feedback: A Mixed Bag

Customer reviews indicate a variety of experiences at Rowlands Pharmacy. While some patrons commend the **helpful staff** and their knowledge, others express frustration over **waiting times** and perceived rudeness from employees. One customer shared a positive experience, stating they received outstanding service while attending to a surgical wound, praising the staff's supportive approach.

Conversely, another review highlighted significant issues, including confusion with prescriptions and staff's abrupt manner. Suggestions such as welcoming customers and improving communication were made to enhance overall service quality.

Quick Visits and Waiting Times

While many appreciate the **quick visits** available during off-peak hours, peak times can lead to longer waits. Customers should be prepared for potential delays, especially if multiple prescriptions are being processed. Patience is often required, as emphasized by one reviewer who noted the importance of accuracy in medication preparation, which can understandably take time.

Conclusion

Rowlands Pharmacy on Paisley Road West serves as an essential resource for the Glasgow community, offering important health services and accessibility features. Though customer experiences vary, continuous feedback indicates that improvements in staff interaction and communication could significantly enhance the overall satisfaction of patients. The pharmacy remains a vital part of the local healthcare landscape, emphasizing the need for ongoing evaluation and adaptation to meet community needs.

You can reach us at

456 Paisley Rd W, G51 1PX Glasgow, - United Kingdom (GB)

The contact phone of the mentioned **Pharmacy** is <u>+441414270424</u> And if you want to send a WhatsApp, you can do so at<u>+441414270424</u>

We look forward to seeing you at:

Day Hours
Monday
Closed
Tuesday
9?AM-6?PM
Wednesday
9?AM-6?PM
Thursday
9?AM-6?PM
Eriday
9?AM-6?PM
Saturday
9?AM-6?PM
Sunday
9?AM-1?PM

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Images



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Tags

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