



Boots Pharmacy - Hamilton

Pharmacy In Hamilton



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Pharmacy In Hamilton

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Exploring Boots Pharmacy in Hamilton: A Mixed Bag of Services

Boots Pharmacy in Hamilton offers various **service options** designed to cater to community needs. However, customer feedback highlights areas that require improvement, particularly regarding efficiency and service quality.

In-Store Shopping Experience

While many patrons enjoy the convenience of **in-store shopping**, experiences

have been marred by long queues and inconsistent service. Customers often report waiting close to an hour to be served. One individual shared their frustration after standing for over 20 minutes without any updates, only to receive a medication they didn't require. This has led many to consider alternative pharmacies.

Accessibility Features

Boots Pharmacy is equipped with a **wheelchair-accessible entrance** and a **wheelchair-accessible car park**, making it easier for everyone in the community to access their services. Despite these features, the overall experience can be hindered by overcrowding and staff inefficiencies.

Payment Options and Technology

For those seeking convenience, Boots Pharmacy offers **NFC mobile payments**. Customers can utilize various **payment methods**, including **credit cards**, which aids in streamlining the checkout process. However, even with modern payment technology, some customers find themselves frustrated by the slow service when completing their transactions.

Delivery and In-Store Pick-Up Challenges

Boots Pharmacy ensures that customers can use **in-store pick-up** and **delivery** options. Yet, there have been numerous reports of prescriptions not being ready, despite notifications sent to customers. One patron detailed the frustration of receiving a notification that their prescription was ready, only to find it missing upon arrival.

Planning Your Visit

Before heading to Boots Pharmacy, it's crucial to plan your visit. Reports of unexpected closures and inaccurate **opening hours** suggest that calling ahead or checking online may save time. Recent comments indicate that the pharmacy often closes earlier than advertised, causing inconvenience for those needing urgent medications.

Customer Service Overview

Unfortunately, the customer service experience appears to be inconsistent. While some staff members are praised for their helpfulness, others have received criticism for their lack of attention to detail and poor communication. One review highlighted a particular encounter where a customer felt dismissed, despite needing critical medication.

Final Thoughts

Overall, Boots Pharmacy in Hamilton offers essential services and accessibility features, but significant improvements are needed in customer service and operational efficiency. If you plan a visit, be prepared for potential delays and consider utilizing **NFC mobile payments** to expedite your transactions.

We are established at

1 Douglas St, ML3 0BP Hamilton, - United Kingdom (GB)

The phone number of the respective **Pharmacy** is +441698207511

And if you want to send a WhatsApp, you can do so at +441698207511

We open at the following schedule:

Day	Hours
Monday	9?AM–6?PM
Tuesday	9?AM–6?PM
Wednesday	9?AM–6?PM
Thursday	9?AM–1?PM
Friday	Closed
Saturday	9?AM–6?PM
Sunday	9?AM–6?PM

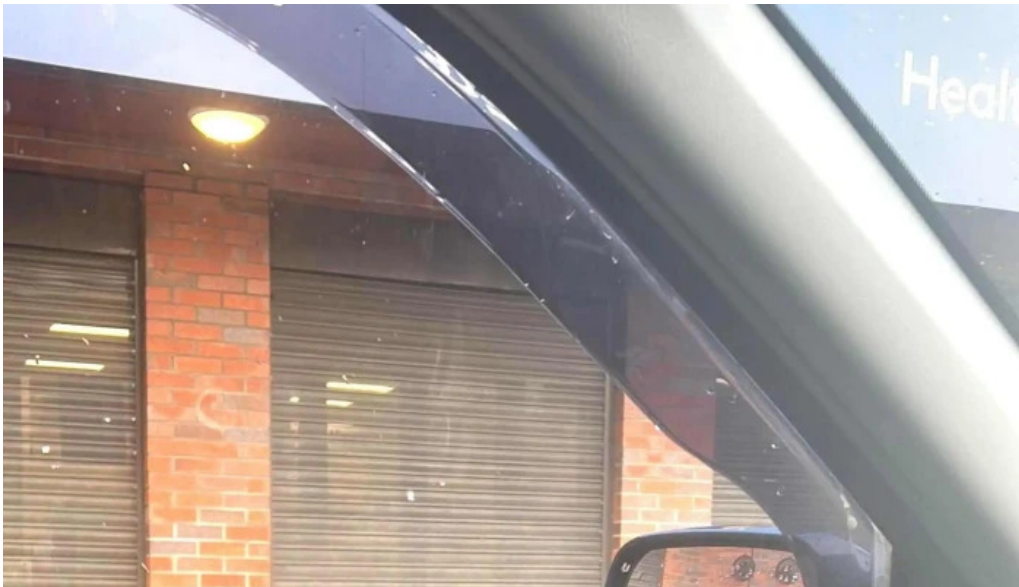
The website is Boots Pharmacy

If necessary to update any detail that you think is not accurate concerning this site, please send us a message so that we will adjust it quickly. With anticipation thanks for your cooperation.

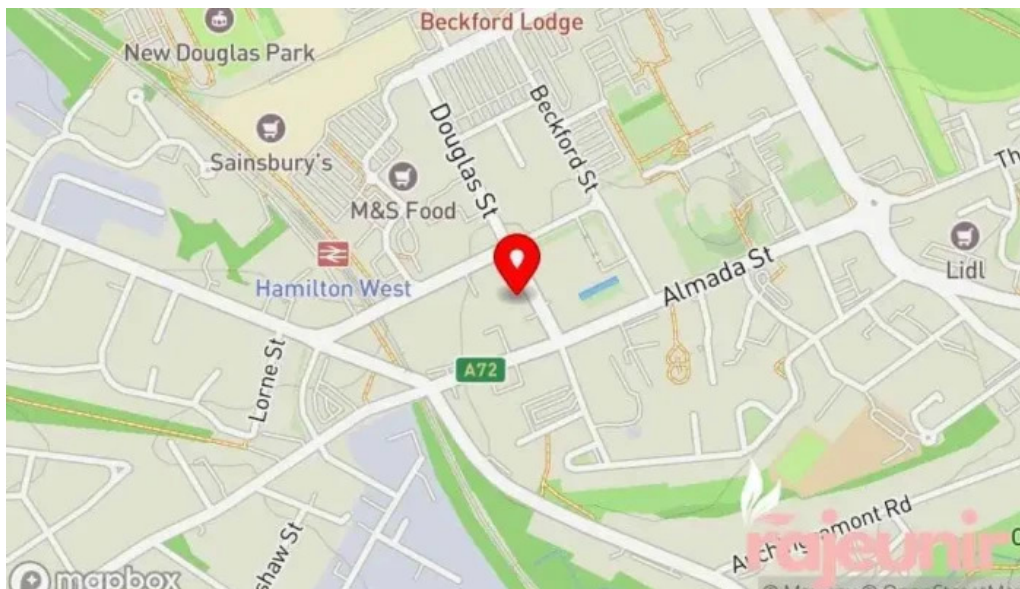
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Boots pharmacy pharmacy



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Tags

NFC mobile payments, In-store shopping, Delivery, Accessibility, In-store pick-up, Payments, Credit cards, Wheelchair-accessible car park, Service options, Quick visit, Planning, Wheelchair-accessible entrance

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