



New Mart Pharmacy - Hamilton

Pharmacy In Hamilton



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Pharmacy In Hamilton

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Exploring New Mart Pharmacy in Hamilton

Located in the heart of Hamilton, New Mart Pharmacy offers a variety of services, but customer experiences have been mixed. In this article, we will discuss the accessibility and service options available at New Mart Pharmacy, highlighting both strengths and areas for improvement.

Accessibility Features

New Mart Pharmacy is committed to accessibility. The store boasts a ****wheelchair-accessible entrance**** and a ****wheelchair-accessible car park****,

making it convenient for all customers. This commitment to accessibility is essential in creating an inclusive environment, especially for individuals who may require additional support.

In-store Shopping Experience

Many customers prefer **in-store shopping** for its personal touch, but reports indicate that the experience can be hit or miss at New Mart Pharmacy. While some have praised the staff's willingness to help, others have faced significant delays and unprofessional behavior. Customers have reported waiting over 30 minutes for prescriptions, even in an empty store, leading to frustration.

Payments Made Easy

New Mart Pharmacy accepts various **payment options**, including **debit cards** and **credit cards**, as well as **NFC mobile payments**. This flexibility allows customers to choose the method that works best for them, making transactions quicker and more efficient, especially during a **quick visit**.

Service Options and Delivery

For those unable to visit in person, New Mart Pharmacy offers **delivery services** and **in-store pick-up** options. However, some customers have expressed concern over prescription accuracy and timeliness. It's vital for pharmacies to prioritize efficient service, especially for those needing medications urgently.

A Community Space

New Mart Pharmacy strives to be a **transgender safe space** and is regarded as **LGBTQ+ friendly**. This is crucial for fostering a welcoming atmosphere for all customers, allowing individuals to feel comfortable when accessing health services. However, the overall attitude of the staff can sometimes detract from this goal.

Customer Feedback Insights

Feedback from patrons indicates a need for improved customer service. Some customers reported rude interactions and long waits for prescription fulfillment, leading to dissatisfaction. While there are positive comments about helpful staff members, the recurring issues highlight the necessity for training in customer care.

Conclusion

In summary, New Mart Pharmacy in Hamilton offers essential services and accessibility features, but the quality of customer service needs attention. Enhancing staff training and addressing wait times could significantly improve the overall customer experience. As the pharmacy seeks to better serve its community, both new and returning customers hope for a more reliable and

friendly service in the future.

You can visit us at the address:

15 Burnbank Centre, ML3 0NQ Hamilton, - United Kingdom (GB)

The contact line of the mentioned **Pharmacy** is +441698423739

And if you want to send a WhatsApp, you can do so at +441698423739

Our business hours are:

Day Hours
Monday

9?AM–6?PM

Tuesday

9?AM–6?PM

Wednesday

9?AM–6?PM

Thursday

9?AM–5?PM

Friday
Closed

Saturday

9?AM–6?PM

Sunday

9?AM–6?PM

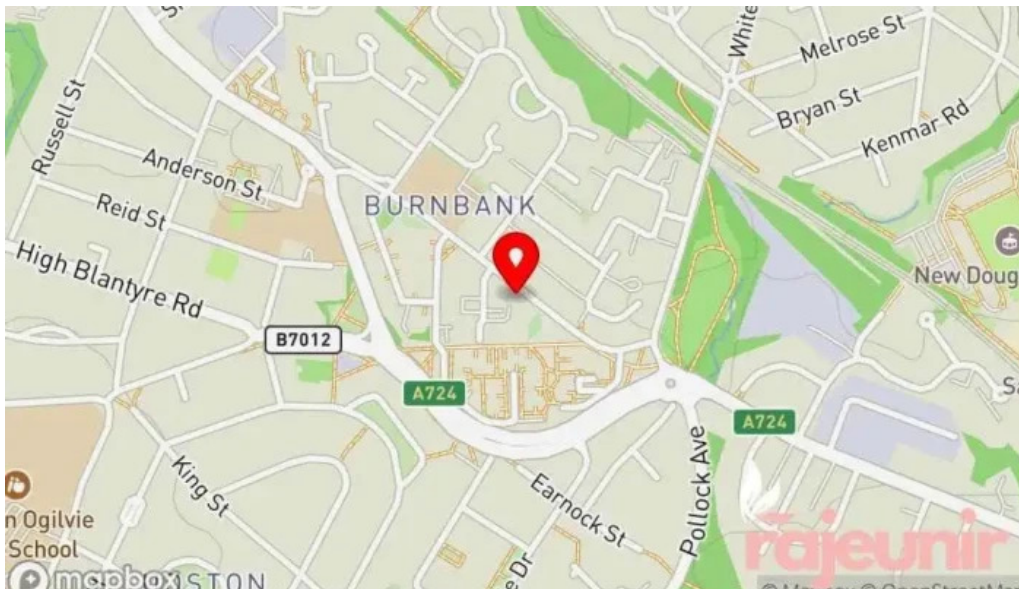
The website is New Mart Pharmacy

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Images



New mart pharmacy street view 360deg



New mart pharmacy map



New mart pharmacy hamilton



New mart pharmacy by owner



New mart pharmacy all

Tags

Accessibility, Debit cards, In-store pick-up, Planning, Service options, LGBTQ+ friendly, Quick visit, Payments, Wheelchair-accessible car park, Transgender safe space, Credit cards, Wheelchair-accessible entrance, Crowd, In-store shopping, NFC mobile payments, Delivery

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