



Rowlands Pharmacy Culloden - Inverness

Pharmacy In Inverness



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Rowlands Pharmacy Culloden: A Comprehensive Overview

Rowlands Pharmacy in Culloden, Inverness, has garnered a mix of reviews highlighting both its service options and challenges. While the pharmacy provides essential health services to the community, many customers have expressed concerns about their experiences.

Service Options

Rowlands Pharmacy offers a variety of ****service options**** for customers. These include convenient ****in-store pick-up**** for prescriptions, allowing locals to

collect their medications at their convenience. Additionally, the pharmacy supports ****NFC mobile payments**** and accepts both ****debit cards**** and ****credit cards****, making transactions easier for many customers.

Accessibility Features

One notable aspect of Rowlands Pharmacy is its commitment to accessibility. The facility features a ****wheelchair-accessible entrance**** and a ****wheelchair-accessible car park****, ensuring that all customers can access the services they need. However, feedback suggests that the customer experience could be improved further, especially in terms of staff interaction and service speed.

Customer Experience and Feedback

Several reviews indicate that the quality of service at Rowlands Pharmacy has declined over recent years. Customers have reported instances of being ****ignored by staff**** upon entering the store. One reviewer noted waiting for ****over 15 minutes**** without any acknowledgment, which has contributed to a sentiment that the pharmacy might not prioritize customer service as it once did.

Moreover, issues with prescription orders have been frequently mentioned. Customers have shared frustrations about prescriptions not being ready, even after receiving notifications that they were complete. This inconsistency in service has led some patrons to seek alternatives, including changing pharmacies altogether.

Room for Improvement

To enhance the overall customer experience, there are several areas where improvement is necessary. Staff training on customer engagement would help ensure that every visitor feels acknowledged and valued. Additionally, enhancing the efficiency of prescription processing could reduce wait times significantly. Some customers have also suggested increasing the number of seating options within the store for those who may need assistance or have difficulty standing in long lines. Such changes would make the environment more welcoming and comfortable.

Conclusion

While Rowlands Pharmacy Culloden provides essential services and has friendly staff members, the feedback highlights a critical need for improvements in service efficiency and customer interaction. By addressing these issues, Rowlands can work towards restoring its reputation as a trusted healthcare provider in the community. For those seeking reliable pharmacy services, understanding these dynamics is key to ensuring a smoother experience in the future.

We are established at

Keppoch Rd, IV2 7LL Inverness, - United Kingdom (GB)

The phone number of this **Pharmacy** is +441463791900

And if you want to send a WhatsApp, you can do so at +441463791900

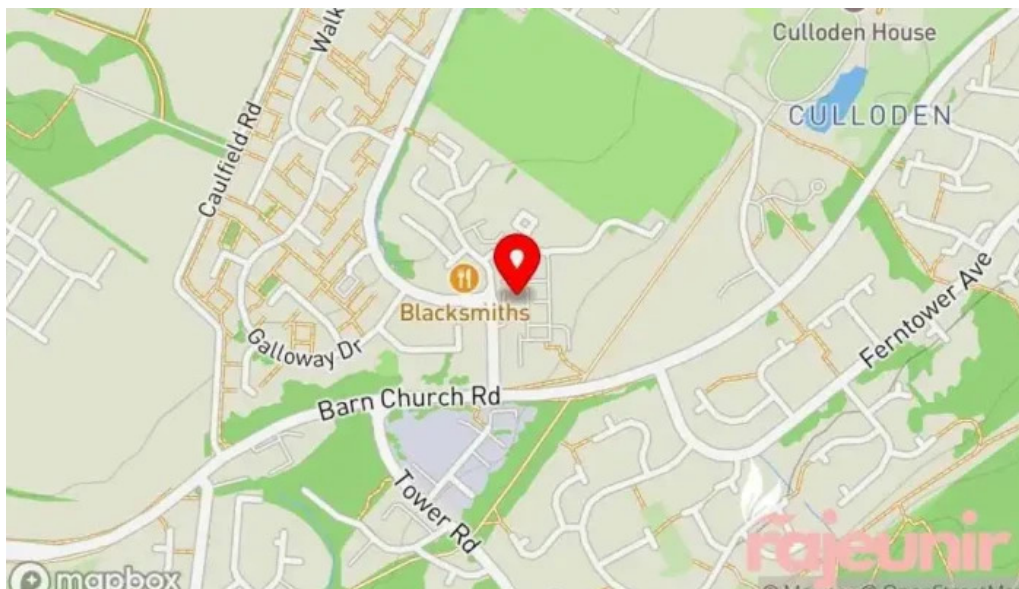
We look forward to seeing you at:

Day	Hours
Monday	8:30?AM–6?PM
Tuesday	8:30?AM–6?PM
Wednesday	9?AM–1?PM
Thursday	Closed
Friday	8:30?AM–6?PM
Saturday	8:30?AM–6?PM
Sunday	8:30?AM–6?PM

The website is Rowlands Pharmacy Culloden

If you wish to change any detail that you think is not accurate concerning this portal, we urge you to send us a message so that we will adjust it at the earliest convenience. In advance thank you very much.

Images



Rowlands pharmacy culloden map



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Tags

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