



## Rowlands Pharmacy Grant Street - Inverness

Pharmacy In Inverness



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*Pharmacy In Inverness*

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### Rowlands Pharmacy on Grant Street: A Community Resource

Rowlands Pharmacy located on Grant Street in Inverness serves as an essential resource for the local community. With its **\*\*wheelchair-accessible entrance\*\***, it aims to cater to the needs of all customers, although some challenges have been reported regarding the physical space and overall accessibility.

### Service Options and Accessibility

The pharmacy offers various **\*\*service options\*\*** including in-store pick-up, delivery services, and efficient payment methods such as **\*\*NFC mobile payments\*\***, debit cards, and credit cards. However, many customers have expressed concerns about the cramped environment, which can complicate service delivery. An efficient **\*\*planning\*\*** of space and resources is crucial for improving customer experience.

## Customer Experiences

Reviews reflect a mix of sentiment towards the pharmacy's service. Many have noted that the staff are exceptionally **\*\*helpful and kind\*\***, providing invaluable advice for various health issues. One customer mentioned, "I struggled with balance issues a while ago, and the assistant recommended a product which made life bearable." This highlights the dedication of staff to meet the needs of their clients despite the challenges posed by limited space. Conversely, some clients have expressed frustration regarding the service during peak hours. Long queues have been observed, especially for those waiting outside in cold weather, raising questions about the efficiency of operations during busy periods.

## Delivery Services and Payment Methods

**\*\*Delivery services\*\*** are available, especially beneficial for disabled customers who may find it difficult to visit the pharmacy in person. Despite these offerings, there have been reports of inconsistencies with prescription fulfillment, leading to dissatisfaction among some customers. Payment options at Rowlands include **\*\*debit cards\*\*** and **\*\*credit cards\*\***, making transactions convenient. However, operational difficulties have led to complaints about staff handling of prescriptions and communication issues, impacting customer trust and satisfaction.

## Conclusion

While Rowlands Pharmacy on Grant Street provides excellent services through friendly staff and competitive pricing compared to larger chains, it faces challenges related to space, operational efficiency, and ensuring consistent communication with customers. **\*\*Accessibility\*\***, both in terms of physical space and service delivery, remains a focal point for improvement. The commitment from the staff does not go unnoticed, but it's clear that enhancements are necessary to meet the evolving needs of the Inverness community effectively.

## You can find us at

54 Grant St, IV3 8BS Inverness, - United Kingdom (GB)

The contact phone of the respective **Pharmacy** is +441463232217

And if you want to send a WhatsApp, you can do so at +441463232217

## Our opening hours are:

Day Hours  
Monday

8:30?AM–5:30?PM

Tuesday

8:30?AM–5:30?PM

Wednesday

9?AM–1?PM

Thursday

Closed

Friday

8:30?AM–5:30?PM

Saturday

8:30?AM–5:30?PM

Sunday

8:30?AM–5:30?PM

The website is [Rowlands Pharmacy Grant Street](#)

If you wish to alter any element that you feel is not accurate about this page, we urge you to send us a message and we will handle it quickly. Thanks beforehand thank you very much.

## Images



*Rowlands pharmacy grant street inverness*

## Tags

*Payments, Wheelchair-accessible entrance, Planning, Accessibility, NFC mobile payments, Service options, In-store pick-up, Debit cards, Quick visit, Delivery, Credit cards*

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