



Well Pharmacy - Kirkliston

Pharmacy In Kirkliston

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Exploring Well Pharmacy in Kirkliston: A Community Hub

Well Pharmacy, located in the heart of Kirkliston, serves as an essential resource for the local community. Despite some challenges, it aims to provide a comprehensive pharmacy experience with various service options to meet the needs of its customers.

Wheelchair Accessibility and Convenience

One notable aspect of Well Pharmacy is its ****wheelchair-accessible car park**** and ****entrance****. This consideration is vital for ensuring that all members of the

community, including those with mobility impairments, can access necessary services without inconvenience. However, experiences shared by customers indicate that the pharmacy occasionally struggles with staffing, leading to unexpected closures that can be particularly frustrating for expectant mothers and the elderly.

Customer Service and Community Engagement

The staff at Well Pharmacy generally receive positive feedback for their friendliness and willingness to help. Many customers express appreciation for the supportive atmosphere, describing the team as ****LGBTQ+ friendly**** and creating an inclusive environment. Nevertheless, some reviews point to inconsistent customer care, with reports of stressful interactions and miscommunication regarding prescription availability.

In-store Shopping and Service Options

For those who prefer ****in-store shopping****, Well Pharmacy offers a range of health products and medications. Customers have noted the convenience of ****in-store pick-up**** for prescriptions. However, there are recurring complaints about long waiting times, often estimated at around 20 minutes, which can lead to frustration, especially during busy periods.

Flexible Payment Methods

Well Pharmacy accommodates various payment methods, including ****credit and debit cards**** and ****NFC mobile payments****, enhancing the shopping experience. This flexibility allows customers to choose the payment option that best suits their needs.

Delivery and Quick Visits

For individuals unable to visit the pharmacy in person, Well Pharmacy does offer ****delivery services****. However, some customers have expressed dissatisfaction with the efficiency of this service, indicating that communication could be improved. Quick visits for urgent prescriptions may not always be straightforward due to stock issues and staffing challenges.

Conclusion: A Community Resource with Room for Improvement

While Well Pharmacy in Kirkliston has established itself as a vital hub for the community, it faces several operational challenges that need addressing. From improving communication about service availability to ensuring that all customers receive the care and attention they deserve, there is room for growth. The pharmacy's commitment to accessibility and community engagement remains commendable, but enhanced focus on these areas could significantly improve the overall customer experience.

We are at

36-38 Main St, EH29 9AA Kirkliston, - United Kingdom (GB)

The contact phone of the respective **Pharmacy** is +441313333352
And if you want to send a WhatsApp, you can do so at +441313333352

You can visit us at the following hours:

Day Hours
Monday
9?AM–1?PM 2–6?PM
Tuesday
9?AM–1?PM 2–6?PM
Wednesday
9?AM–1?PM 2–6?PM
Thursday
9?AM–12:30?PM
Friday
Closed
Saturday
9?AM–1?PM 2–6?PM
Sunday
9?AM–1?PM 2–6?PM

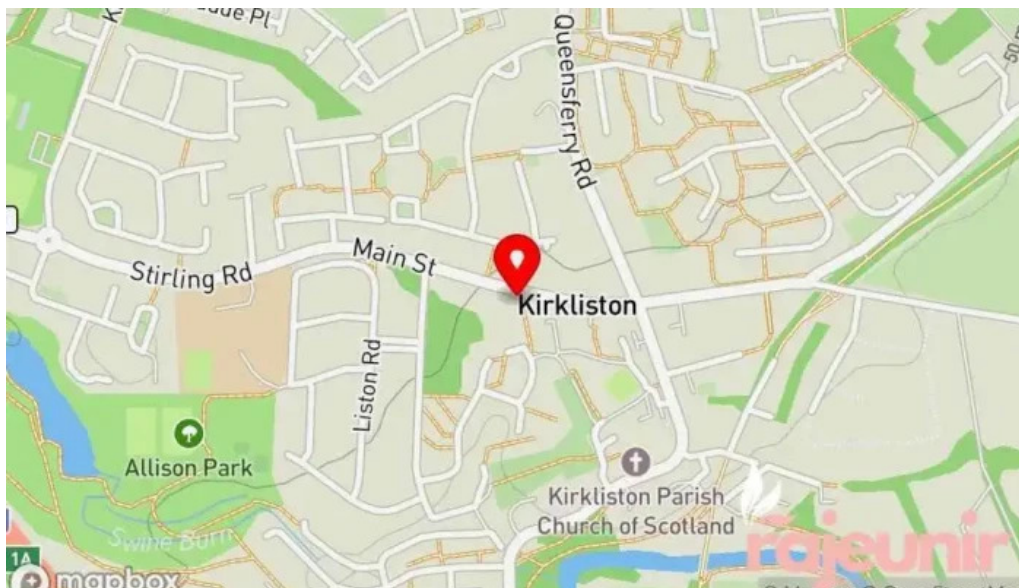
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NFC mobile payments, Wheelchair-accessible car park, LGBTQ+ friendly, Quick visit, Credit cards, Payments, Accessibility, Debit cards, In-store shopping, Service options, In-store pick-up, Delivery, Planning, Crowd, Wheelchair-accessible entrance

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