Morrisons Pharmacy - Livingston

Pharmacy In Livingston



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Pharmacy In Livingston

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Morrisons Pharmacy in Livingston: A Mixed Experience

Morrisons Pharmacy, located in the heart of Livingston, presents a variety of services that cater to the needs of its customers. However, many patrons have expressed mixed feelings about their experiences. Here's a closer look at what you can expect during a **quick visit** to this pharmacy.

Accessibility and Services

The pharmacy features a **wheelchair-accessible entrance** and a **wheelchair-accessible car park**, making it easier for individuals with mobility

challenges to access essential services. They also offer convenient **in-store pick-up** options, which can be beneficial for those who prefer to collect their prescriptions directly.

Payment and Delivery Options

Customers can make **payments** using various methods, including **credit cards**, ensuring a smooth transaction process. Additionally, the pharmacy provides **delivery** services, helping those unable to visit in person. However, the reliability of these services has been a point of contention, with some customers reporting delays and mixed experiences.

Customer Service Issues

Despite the variety of services offered, many customers have voiced frustration over the **customer service** experience. Reports of staff being dismissive or unhelpful have surfaced frequently. One patron noted a lack of empathy from the staff when attempting to collect a prescription, leading them to seek services elsewhere.

Recycling and Planning Ahead

Morrisons Pharmacy encourages **recycling** of certain products, aligning with environmental initiatives. However, customers have urged better **planning** regarding prescription availability. Many have experienced issues where prescriptions were not ready, even after repeated follow-ups with their doctors.

Staff Performance and Overall Impression

While some customers praised staff for their friendliness and efficiency, others reported behavior that was described as rude or condescending. Poor management has been cited as a critical factor contributing to these problems, with many suggesting that there needs to be a comprehensive review of staff training and pharmacy logistics. In conclusion, while Morrisons Pharmacy in Livingston has the potential to serve its community effectively with **on-site services**, the feedback suggests significant improvements are necessary in both customer service and operational efficiency. Prospective visitors may want to plan accordingly and weigh their options.

Our business is at

Carmondean Centre, EH54 8PT Livingston, - United Kingdom (GB)

The contact phone of the mentioned **Pharmacy** is <u>+441506430449</u> And if you want to send a WhatsApp, you can do so at<u>+441506430449</u>

You can visit us at the following hours:

Day Hours
Monday
8?AM-8?PM
Tuesday
8?AM-8?PM
Wednesday
8?AM-8?PM
Thursday
8:30?AM-5?PM
Friday
10?AM-5?PM
Saturday
8?AM-8?PM
Sunday
8?AM-8?PM

The website is Morrisons Pharmacy

If necessary to alter any element that you think is not precise about this portal, we urge you to forward a message so that we will handle it promptly. Thank you in advance thanks for your cooperation.

Images



Morrisons pharmacy street view 360deg



Morrisons pharmacy map



Morrisons pharmacy livingston



Morrisons pharmacy by owner



Morrisons pharmacy all

Tags

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