



## Rowlands Pharmacy Howden Health Centre - Livingston

Pharmacy In Livingston



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### *Pharmacy In Livingston*

## *Rowlands Pharmacy Howden Health Centre - Livingston*

### **Rowlands Pharmacy at Howden Health Centre: Services and Accessibility**

Rowlands Pharmacy, located within the Howden Health Centre in Livingston, has undergone significant changes recently, providing a new and improved experience for its customers.

### **Welcoming Atmosphere and Friendly Staff**

Customers have noted a **\*\*totally different atmosphere\*\*** since the pharmacy was taken over. The staff are described as **\*\*friendly, helpful, and**

knowledgeable\*\*, making visits more pleasant. One customer appreciated the assistance in finding an alternative when their prescribed eye gel was unavailable, showcasing the team's dedication to service.

## **Accessibility Features**

For those with mobility challenges, Rowlands Pharmacy offers a \*\*wheelchair-accessible entrance\*\* and a \*\*wheelchair-accessible car park\*\*.

This commitment to \*\*accessibility\*\* ensures that all patients can easily access their services.

## **On-Site Services and Service Options**

Rowlands Pharmacy provides various \*\*on-site services\*\* tailored to meet the needs of the community. Despite some challenges with specific medications, customers have received guidance on prescription management and alternatives. The pharmacy is equipped to handle diverse service options, ensuring that patients can find what they need.

## **Payment Methods**

The pharmacy accepts \*\*credit cards\*\*, making it convenient for customers to complete their transactions. This flexibility allows clients to choose the payment option that best suits them, enhancing the overall experience.

## **Challenges in Customer Service**

While many customers have praised the staff, there have been complaints regarding service reliability. Several reviews highlighted issues like long wait times and difficulty reaching the pharmacy by phone. Some customers expressed frustration over prescriptions not being ready on time, leading to dissatisfaction with the overall service.

## **Conclusion**

Overall, Rowlands Pharmacy at Howden Health Centre has made strides in creating a welcoming and accessible environment for its patrons. While challenges remain concerning prescription readiness and customer service responsiveness, efforts to provide useful information and support showcase the pharmacy's commitment to improvement. As the pharmacy continues to evolve, it is crucial for management to address these concerns to further enhance customer satisfaction.

## **Our address is**

Howden W Rd, EH54 6TP Livingston, - United Kingdom (GB)

The contact phone of the mentioned **Pharmacy** is +441506410161

And if you want to send a WhatsApp, you can do so at +441506410161

## We open at the following schedule:

Day Hours  
Monday  
8:30?AM–6?PM  
Tuesday  
8:30?AM–6?PM  
Wednesday  
Closed  
Thursday  
Closed  
Friday  
Closed  
Saturday  
8:30?AM–6?PM  
Sunday  
8:30?AM–6?PM

The website is [Rowlands Pharmacy Howden Health Centre](#)

In case you want to adjust any information that you consider is not correct related to this web, please send a message so that we will fix it as soon as possible. In advance thanks.

## Images



*Rowlands pharmacy howden health centre street view 360deg*



*Rowlands pharmacy howden health centre map*



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## Tags

*On-site services, Accessibility, Wheelchair-accessible car park, Credit cards, Payments, Wheelchair-accessible entrance, Service options*

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