



## Well Pharmacy - Lochgelly

Pharmacy In Lochgelly

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### Well Pharmacy in Lochgelly: A Mixed Experience

Located conveniently in Lochgelly, **Well Pharmacy** offers various services for locals in need of medications and health-related products. However, customer reviews depict a range of experiences—some positive and many negative—that should be considered before planning your visit.

### In-Store Pick-Up and Accessibility

For those who prefer **in-store shopping**, Well Pharmacy provides an **in-store pick-up** option that allows customers to collect their prescriptions directly. The pharmacy boasts a **wheelchair-accessible entrance** and a **wheelchair-accessible car park**, ensuring that it caters to individuals with mobility challenges. This commitment to **accessibility** is crucial, yet the overall service still leaves room for improvement.

## Service Options and On-Site Services

While Well Pharmacy offers numerous **on-site services** to assist customers with minor ailments and prescriptions, some users report significant delays and poor service. Customers have noted frustrations over long wait times, with one stating they waited over half an hour for a prescription, only to leave for work without it. Such experiences highlight the need for better **planning** and management during busy periods.

## Payment Methods and Convenience

Well Pharmacy accommodates various payment options, including **debit cards** and **credit cards**. Moreover, they also support **NFC mobile payments** for added convenience. However, customers have expressed dissatisfaction with the staff's attentiveness regarding this aspect, indicating lapses in service efficiency.

## Customer Service Quality

Reviews of Well Pharmacy paint a picture of inconsistent customer service. While some customers commend the "lovely, friendly helpful staff" who are willing to source hard-to-find items, others report experiences characterized by a lack of eye contact and minimal engagement from employees. One reviewer described an incident where patient confidentiality was compromised as the staff yelled pharmacy-related questions from the back, raising serious concerns about professionalism.

## Community Inclusivity

It's worth noting that Well Pharmacy strives to be **LGBTQ+ friendly**, contributing positively to community inclusivity. However, this is overshadowed by the pressing need for improvements in service delivery and communication, especially during busy times.

## Final Thoughts

If you're considering a **quick visit** to Well Pharmacy in Lochgelly, be prepared

for a potentially mixed experience. While there are commendable aspects regarding accessibility and staff helpfulness, the recurring themes of poor service and long waits may deter some customers in need of timely assistance. Ultimately, choosing where to get your medications should factor in both convenience and reliability, making it essential to weigh your options carefully.

### **Our business is found at**

66 Bank St, KY5 9QN Lochgelly, - United Kingdom (GB)

The contact phone of the mentioned **Pharmacy** is +441592781073

And if you want to send a WhatsApp, you can do so at +441592781073

### **Our opening hours are:**

Day Hours  
Monday

8:45?AM–1?PM 2–5:45?PM

Tuesday

8:45?AM–1?PM 2–5:45?PM

Wednesday

8:45?AM–1?PM 2–5:45?PM

Thursday

9?AM–12:30?PM

Friday  
Closed

Saturday

8:45?AM–1?PM 2–5:45?PM

Sunday

8:45?AM–1?PM 2–5:45?PM

The website is Well Pharmacy

If you wish to change any information that you consider is not precise regarding this web, we urge you to send us a message and we will handle it at the earliest convenience. In advance thank you very much.

## **Images**



*Well pharmacy lochgelly*

## Tags

*Payments, Wheelchair-accessible entrance, On-site services, Service options, In-store shopping, In-store pick-up, Wheelchair-accessible car park, Crowd, Accessibility, Quick visit, Planning, NFC mobile payments, Credit cards, Debit cards, LGBTQ+ friendly*

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