



Rowlands Pharmacy Port Glasgow - Port Glasgow

Pharmacy In Port Glasgow



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Pharmacy In Port Glasgow

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Rowlands Pharmacy in Port Glasgow: A Comprehensive Review

Rowlands Pharmacy located in Port Glasgow has garnered a variety of opinions from the local community. While some customers appreciate the service, others highlight significant issues that affect their overall experience.

Accessibility Features

For those seeking ****wheelchair-accessible options****, Rowlands Pharmacy provides a ****wheelchair-accessible car park**** and entrance. However, many

customers have noted that the doors into the shop have not functioned as intended for over a year, which raises concerns about ****accessibility**** for all patrons, particularly those who rely on wheelchairs.

Customer Service Experience

The staff at Rowlands Pharmacy is often described as friendly and helpful. One customer stated, "Friendly staff and very helpful." However, there are numerous complaints regarding poor customer service. Several patrons have reported experiencing long wait times for prescriptions, with some stating it's common to wait over 45 minutes. A dissatisfied customer remarked, "Worst pharmacy I have ever used," highlighting the recurring issue of prescriptions not being ready when promised.

Prescription Management Issues

Many users have expressed frustration with the management of prescriptions at Rowlands Pharmacy. Complaints include lost prescriptions and inconsistent communication about when medications will be available. One individual mentioned, "Repeat requested on Friday... it won't be ready to collect till Friday," indicating a significant delay in service that can lead to serious health concerns.

Payment Options Available

Rowlands Pharmacy accommodates a variety of payment methods, including ****debit cards**** and ****credit cards****. Additionally, for those who prefer modern payment solutions, ****NFC mobile payments**** are accepted. This inclusion allows for a more streamlined purchasing experience, although the overall service quality might overshadow these conveniences.

Community Engagement and Inclusivity

The feedback regarding Rowlands Pharmacy shows a mixed reception towards its inclusivity. While some individuals feel at ease due to familiar faces and describe it as a **"**LGBTQ+ friendly**"** establishment, experiences vary widely. Others describe the atmosphere as unwelcoming, with reports of staff discussing customers negatively after they leave.

Delivery and In-Store Pick-Up Services

Regarding ****delivery**** options and ****in-store pick-up****, several customers have shared their dissatisfaction with the effectiveness of these services. Instances where medications were not available for collection after being promised have created a sense of distrust among regular patrons.

Conclusion

In conclusion, while Rowlands Pharmacy in Port Glasgow offers essential services like a ****wheelchair-accessible car park****, various payment options, and

a generally friendly atmosphere, serious operational issues and customer service shortcomings have raised concerns among local residents. Potential customers should weigh these factors carefully when choosing their pharmacy to ensure their healthcare needs are met effectively.

The premises are located at

8-14 Dubbs Rd, PA14 5UA Port Glasgow, - United Kingdom (GB)

The contact line of the respective **Pharmacy** is +441475704355

And if you want to send a WhatsApp, you can do so at +441475704355

Our service hours are:

Day	Hours
Monday	8:30?AM–6?PM
Tuesday	8:30?AM–6?PM
Wednesday	8:30?AM–6?PM
Thursday	9?AM–5?PM
Friday	Closed
Saturday	8:30?AM–6?PM
Sunday	8:30?AM–6?PM

The website is Rowlands Pharmacy Port Glasgow

If you require to modify any information that you believe is not precise regarding this web, we urge you to send a message so that we will adjust it quickly. With anticipation we appreciate it.

Images



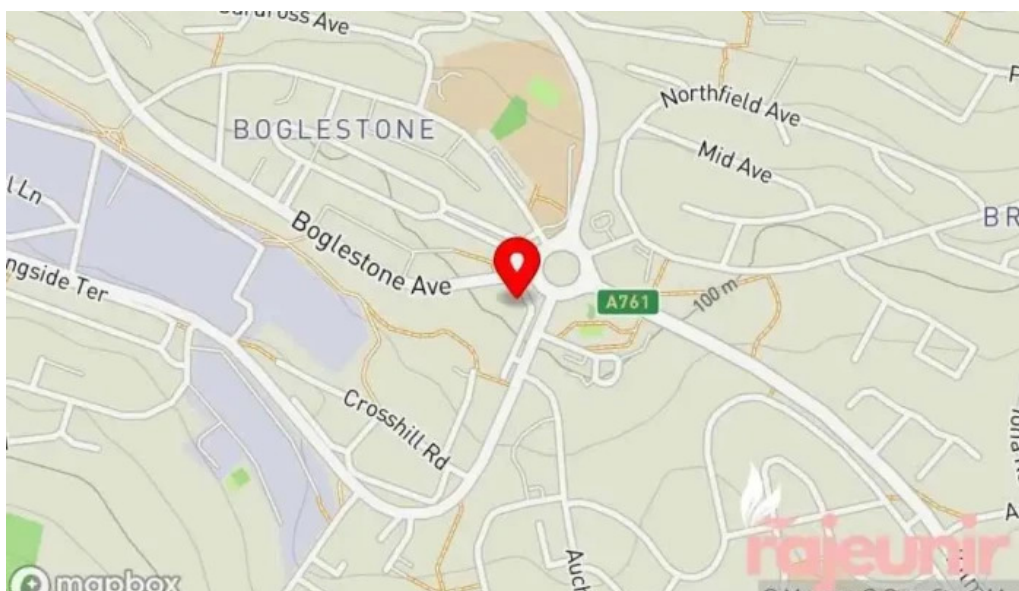
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