Roslin Pharmacy and Travel Clinic - Roslin

Pharmacy In Roslin



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Roslin Pharmacy and Travel Clinic: A Comprehensive Overview

Roslin Pharmacy and Travel Clinic, located in the heart of Roslin, offers a variety of **service options** that cater to the diverse needs of the community. As a well-known local pharmacy, it is vital to understand both the strengths and areas for improvement based on customer feedback.

Accessibility Features

One of the notable features of Roslin Pharmacy is its **wheelchair-accessible entrance** and **wheelchair-accessible car park**, ensuring that all customers

can easily access the pharmacy. This commitment to **accessibility** demonstrates the pharmacy's dedication to serving everyone in the community, regardless of mobility challenges.

Payment Options

In today's fast-paced environment, **payments** should be convenient. Roslin Pharmacy accepts various payment methods, including **credit cards**, **debit cards**, and **NFC mobile payments**. This flexibility helps streamline transactions for all customers, making it easier to obtain necessary medications and services without hassle.

Quality of Service

Customer reviews highlight a mix of experiences at the pharmacy. Some patrons express satisfaction with the efficiency and helpfulness of the staff, noting that they have had pleasant encounters. For instance, one customer mentioned a smooth experience when handing in their prescription, only waiting about 15 minutes for service. However, there are also concerns raised about the **service quality**. Several customers reported experiences of long wait times and perceived decline in service standards, particularly since the onset of COVID-19. Feedback includes mentions of employees feeling overworked, which may impact overall customer satisfaction. Customers have suggested that management needs to reassess staffing levels to ensure high-quality service returns to what it once was, especially in light of the pharmacy's long-standing reputation in the area.

Delivery Services

Roslin Pharmacy offers **delivery** services which have been praised by many customers. One user noted receiving medication through a prompt delivery by a polite staff member, showcasing the efficacy of their delivery system. This is particularly beneficial for those who may face difficulties visiting the pharmacy in person.

Conclusion

In summary, Roslin Pharmacy and Travel Clinic provides essential services to the community, featuring accessibility options and multiple payment methods. While many customers appreciate the service provided, there are valid concerns regarding staff workload and service consistency that management must address. By focusing on delivering the high-quality care that has been synonymous with Roslin Pharmacy for decades, the establishment can continue to be the preferred choice for local residents.

We are found at

122 Penicuik Rd, EH25 9NT Roslin, - United Kingdom (GB)

The contact phone of this **Pharmacy** is <u>+441314402596</u>
And if you want to send a WhatsApp, you can do so at<u>+441314402596</u>

We are available at these times:

Day Hours Monday 8:30?AM-6?PM Tuesday 8:30?AM-6?PM Wednesday 9?AM-1?PM Thursday Closed Eriday 8:30?AM-6?PM Saturday 8:30?AM-6?PM Sunday 8:30?AM-6?PM

In case you want to change any data that you feel is not correct concerning this page, we ask deliver a message and we will fix it quickly. With anticipation thank you very much.



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Tags

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