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## Lindsay and Gilmour Pharmacy Main Street West Calder - West Calder

Pharmacy In West Calder



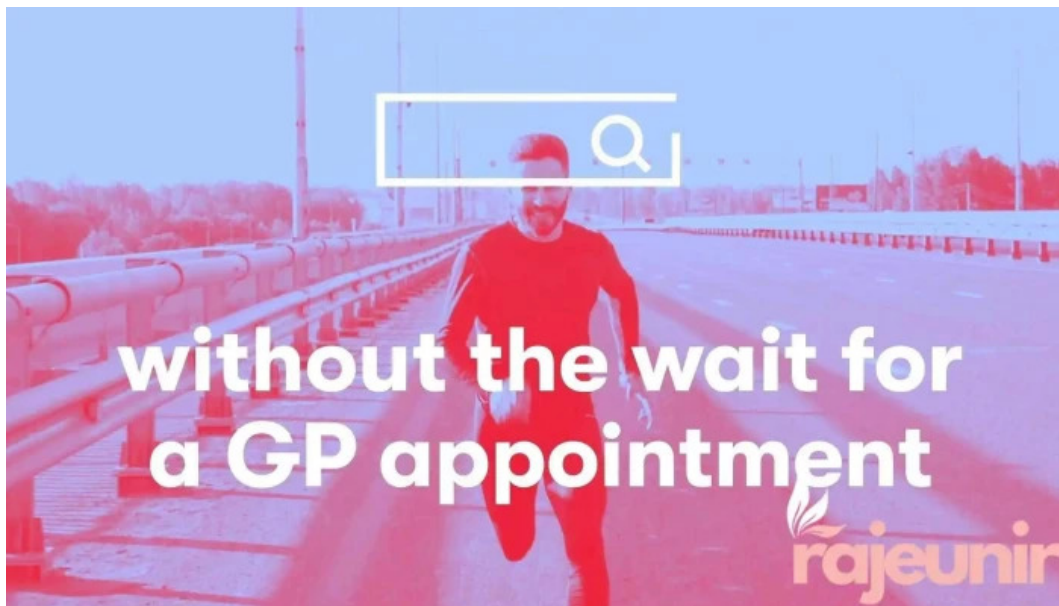
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*Pharmacy In West Calder*

## *Lindsay and Gilmour Pharmacy Main Street West Calder - West Calder*

### **Lindsay and Gilmour Pharmacy: A Cornerstone of Community Care in West Calder**

Lindsay and Gilmour Pharmacy, located on Main Street in West Calder, serves as a vital resource for the community. With a commitment to **\*\*customer service\*\*** and accessibility, this establishment offers a range of payment options, including **\*\*debit cards\*\***, **\*\*credit cards\*\***, and **\*\*NFC mobile payments\*\***,

making it convenient for all customers.

## **Accessibility Features for All Customers**

Understanding the diverse needs of its clientele, Lindsay and Gilmour Pharmacy provides a **\*\*wheelchair-accessible entrance\*\*** and a **\*\*wheelchair-accessible car park\*\***. This ensures that everyone, regardless of mobility challenges, can access the pharmacy's services without hassle.

## **Service Options and Delivery**

One of the standout features of Lindsay and Gilmour Pharmacy is its delivery service, designed to accommodate those who may have difficulties visiting in person. However, some customers have experienced challenges with the delivery process. For instance, one customer expressed frustration over missing a delivery due to mobility issues and felt that the communication regarding delivery attempts was lacking. It highlights the importance of understanding and empathy in service provision.

## **Customer Experiences and Feedback**

Feedback from customers varies, but many appreciate the **\*\*friendly and helpful staff\*\*** at the pharmacy. Gillian, a notable team member, has received praise for her exceptional service. However, concerns have been raised about staffing dynamics, as some feel that her expertise could be better utilized if she were to work full-time. Another customer noted the professionalism and dedication of the pharmacist, stating he went out of his way to assist them. Such dedication is crucial for building trust and ensuring that patients feel valued. Yet, not all experiences have been positive. Issues with long wait times when calling for repeat prescriptions have been reported, as well as instances of perceived unprofessionalism. It emphasizes the need for continuous improvement in communication and service efficiency.

## **Final Thoughts**

Lindsay and Gilmour Pharmacy remains an essential part of West Calder, striving to provide high-quality care to its residents. While the pharmacy boasts numerous strengths, including its **\*\*service options\*\***, **\*\*accessibility\*\***, and overall friendly atmosphere, there is always room for growth. By addressing customer concerns and enhancing staff training, this pharmacy can continue to be a supportive pillar in the community, ensuring that all customers receive the care they deserve.

## **We are found at**

34 Main St, EH55 8DR West Calder, - United Kingdom (GB)

The contact line of the mentioned **Pharmacy** is +441506871164

And if you want to send a WhatsApp, you can do so at [+441506871164](https://www.whatsapp.com/business/profile/441506871164)

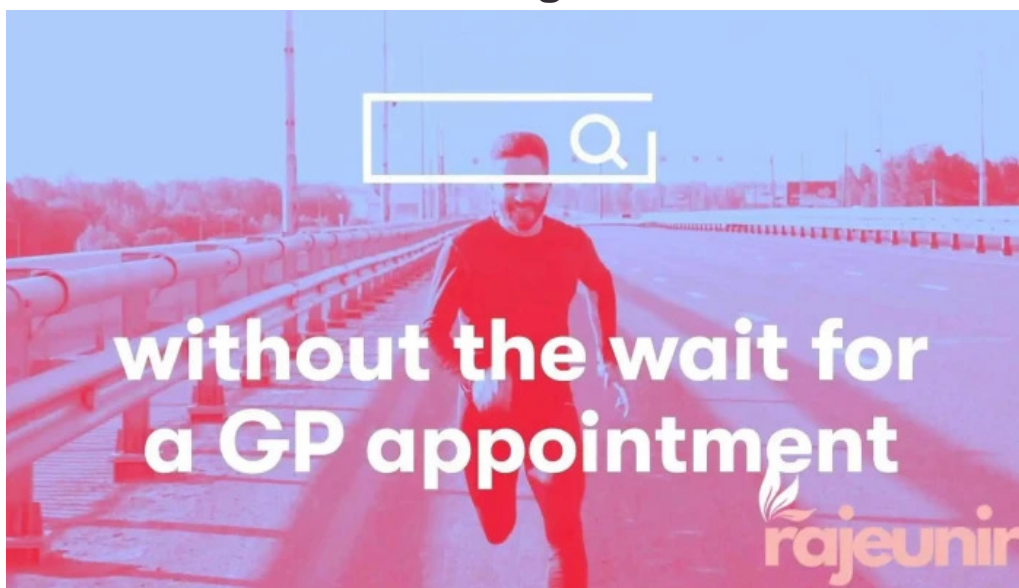
## Our public attention hours are:

Day Hours  
Monday  
9?AM–6?PM  
Tuesday  
9?AM–6?PM  
Wednesday  
9?AM–6?PM  
Thursday  
9?AM–5?PM  
Friday  
Closed  
Saturday  
9?AM–6?PM  
Sunday  
9?AM–6?PM

The website is [Lindsay and Gilmour Pharmacy Main Street West Calder](#)

If necessary to adjust any element that you believe is not accurate related to this site, we urge you to deliver a message so we can we will adjust it at the earliest convenience. In advance thanks.

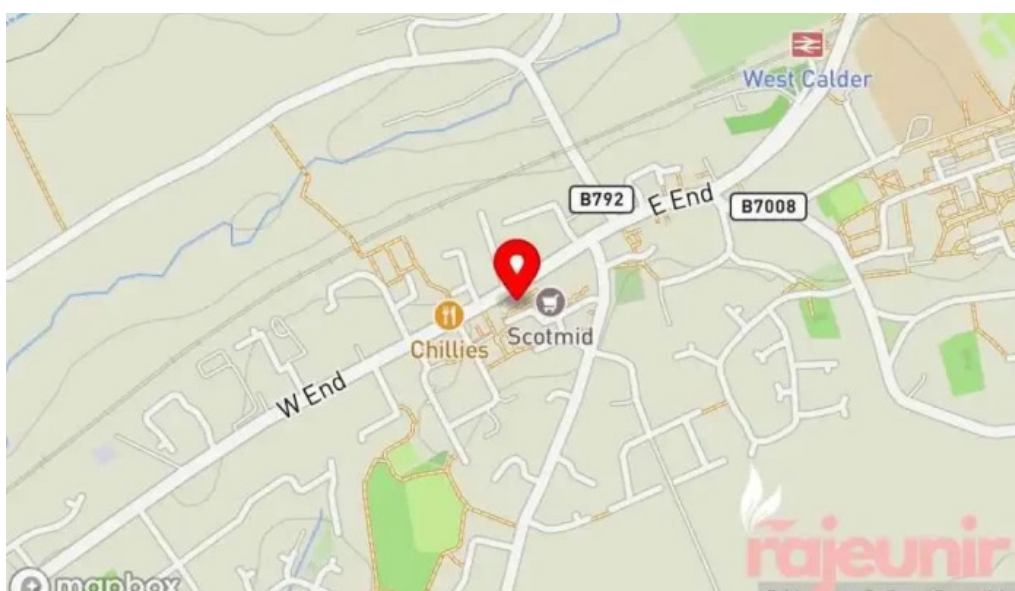
## Images



*Lindsay and gilmour pharmacy main street west calder west calder*



*Lindsay and gilmour pharmacy main street west calder street view 360deg*

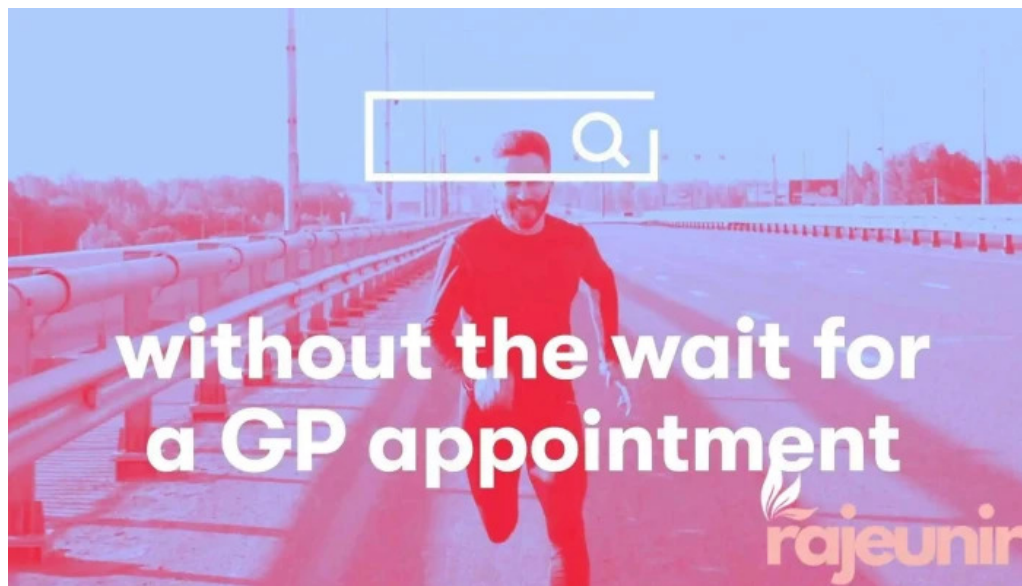


*Lindsay and gilmour pharmacy main street west calder map*





*Lindsay and gilmour pharmacy main street west calder by owner*



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*Credit cards, Accessibility, Service options, Wheelchair-accessible entrance, NFC mobile payments, Delivery, Wheelchair-accessible car park, Payments, Debit cards*

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